

1. Why does the student go to the housing office?

- a. To pay the fines that she has received
- b. To find out what time she needs to leave her building
- c. To explain why she should not have to pay her fines
- d. To report damage that her roommate has caused

2. According to the man, why does the university hold both roommates responsible for dormitory room fines?

- a. The university expects roommates to divide their fines equally
- b. The university had difficulty collecting fines in the past
- c. This policy helps to reduce conflicts between roommates
- d. This policy results in less damage to dormitory rooms

3. Why does the student mention a friend who lives in another dormitory?

- a. To explain the difference between what she did and what her friend did
- b. To explain why her friend did not have to pay a fine
- c. To show that she understands the university's housing policy
- d. To point out that the university's housing policy seems inconsistent

4. Why does the man believe the student probably will not need to pay one of the fines?

- a. The floor supervisor notified the housing office about the missing chair
- b. The student's roommate has agreed to pay the fine
- c. The student was not responsible for filling out a form
- d. One of the fines was sent to the wrong person

5. What can be inferred about the student when she says this:

- a. She cannot recall the supervisor's name
- b. She does not understand what the man means
- c. She doubts that the man understands her problem
- d. She does not want to answer the man's question