

NAME: _____

FCE Use of English Part 1: Teenage Shopping Trip

For questions 1–7, read the text below and decide which answer (A, B, C or D) best fits each gap.

The Big Department Store Day

Maya loves technology. She is really (1) _____ all the latest **electronics**. Her old tablet had started to **break down** completely, so she needed to find a replacement. She decided to head for the massive city **department store** because they sold everything from **groceries** to **furniture**.

First, Maya needed to (2) _____ about the new tablet model and compare prices. She checked her phone to make sure she was completely **up to date with** the latest reviews. The vast display of products managed to (3) _____ her in, and she almost forgot why she was there!

After the tech floor, she moved on to the **clothing** section. Her friend had told her that there was a huge (4) _____ on, so Maya wanted to grab some bargains. She picked out a couple of jackets and went straight to the (5) _____ to see how they looked. She didn't buy anything, however, because she decided she would rather look for (6) _____ clothes online, as they were cheaper.

Maya usually prefers (7) _____, but today she had enjoyed the atmosphere of the big store.

	A	B	C	D
1	through	into	up	off
2	look up	try on	find out	throw away
3	give	carry	draw	look
4	advertisement	customer	sale	currency
5	cashier	secondhand	website	fitting rooms
6	products	second-hand	pre-owned	used
7	advertisement	marketing	online shopping	merchandise

FCE Use of English Part 3: Shopping Vocabulary

Complete the sentences below. Use the word given in capitals at the end of some of the lines to form a word that fits in the gap in the same line.

1. High-speed _____ ensures that enough items are ready to fill the shelves of the department store. **PRODUCE**
2. When the _____ team is ready, they often run short promotional videos online and on billboards. **MARKET**
3. The primary reason a customer chooses one shop over another is often the quality of service and overall _____. **SATISFY**
4. If you have any questions about the cost of a product, you should ask the _____ before paying. **CASH**
5. The ability to give a clear, reasonable argument is critical; this skill is called _____. **PERSUADE**
6. When shopping for electronics, most people prefer the ease of a quick _____ by card or phone. **PAY**
7. Online shoppers need to make sure the _____ they are using is secure before entering their personal details. **SITE**
8. Finding vintage items is _____ because they offer unique style that you cannot find in modern clothing. **REWARD**
9. The retailer decided to open a second branch store because of the new _____ store in the city centre. **SUCCEED**
10. Although the jacket was _____, it had a slight stain, which meant the shop sold it cheaply. **WASH**