

CHECKING IN AT A HOTEL

RECEPTIONIST: ¡GOOD AFTERNOON! WELCOME TO THE SUNRISE HOTEL. HOW CAN I HELP YOU TODAY?

JOHN: HI. _____ UNDER THE NAME OF JOHN CARTER.

RECEPTIONIST: LET ME CHECK... YES, MR. CARTER. YOU'RE STAYING FOR _____, RIGHT?

JOHN: THAT'S RIGHT.

RECEPTIONIST: GREAT. WHAT TYPE OF ROOM WOULD YOU LIKE: _____, _____, OR SUITE?

JOHN: A _____, PLEASE.

RECEPTIONIST: SURE. AND WHAT TYPE OF BED WOULD YOU PREFER: TWIN, _____, _____, OR ROLLAWAY BED?

JOHN: A _____ BED SOUNDS PERFECT.

RECEPTIONIST: EXCELLENT. WOULD YOU LIKE A SMOKING OR NON-SMOKING ROOM?

JOHN: NON-SMOKING, PLEASE.

RECEPTIONIST: OF COURSE. COULD I HAVE YOUR _____ AND A _____ FOR THE _____, PLEASE?

JOHN: SURE, HERE YOU GO.

RECEPTIONIST: THANK YOU. I'LL PREPARE YOUR KEY CARD RIGHT AWAY. YOUR ROOM IS ON THE FIFTH FLOOR. THE ELEVATOR IS JUST TO YOUR LEFT.

JOHN: ¡GREAT, THANK YOU VERY MUCH!

RECEPTIONIST: YOU'RE WELCOME. ENJOY YOUR STAY AT THE SUNRISE HOTEL!