

PASSAGE 4 – MOTIVATIONAL FACTORS AND THE HOSPITALITY INDUSTRY

1. What is a synonym for **Motivational**?
 - a) Tiresome
 - b) Inspirational
 - c) Boring
 - d) Discouraging
2. Which word is a synonym for **Hospitality**?
 - a) Hostility
 - b) Indifference
 - c) Friendliness
 - d) Coldness
3. What is another word for **Ingredient**?
 - a) Mixture
 - b) Result
 - c) Factor
 - d) Outcome
4. Which word is a synonym for **Superior**?
 - a) Inferior
 - b) Excellent
 - c) Average
 - d) Ordinary
5. What is another word for **Performance**?
 - a) Mistake
 - b) Neglect
 - c) Failure
 - d) Accomplishment
6. Which word is a synonym for **Employees**?
 - a) Customers
 - b) Leaders
 - c) Staff
 - d) Owners
7. What is another word for **Human Resource Management (HRM)**?
 - a) Accounting system
 - b) Marketing strategy
 - c) Personnel management
 - d) Public relations
8. Which word is a synonym for **Practices**?
 - a) Opinions
 - b) Theories
 - c) Procedures
 - d) Ideas
9. What is another word for **Organizations**?
 - a) Families
 - b) Citizens
 - c) Companies
 - d) Individuals
10. Which word is a synonym for **Invest**?
 - a) Remove
 - b) Waste
 - c) Hoard
 - d) Allocate
11. What is another word for **Acquire**?
 - a) Decline
 - b) Obtain
 - c) Lose
 - d) Discard
12. Which word is a synonym for **Retain**?
 - a) Keep
 - b) Forget

- c) Remove
d) Release
13. What is another word for **Aim**?
a) Target
b) Game
c) Reason
d) Task
14. Which word is a synonym for **Conditions**?
a) Circumstances
b) Tools
c) Advantages
d) Objects
15. What is another word for **Workplaces**?
a) Homes
b) Parks
c) Streets
d) Job sites
16. Which word is a synonym for **Emphasized**?
a) Reduced
b) Ignored
c) Denied
d) Stressed
17. What is another word for **Fun**?
a) Amusement
b) Anger
c) Sorrow
d) Pain
18. Which word is a synonym for **Enjoyment**?
a) Regret
b) Boredom
c) Misery
d) Delight
19. What is another word for **Work-life balance**?
a) Professional success
b) Financial independence
c) Harmony between work and personal life
d) Career growth
20. Which word is a synonym for **Service sector**?
a) Service industry
b) Mining sector
c) Agricultural industry
d) Manufacturing industry
21. What is another word for **Traditionally**?
a) Rarely
b) Unexpectedly
c) Conventionally
d) Unusually
22. Which word is a synonym for **Extended**?
a) Expanded
b) Reduced
c) Limited
d) Shortened
23. What is another word for **Basic**?
a) Advanced
b) Complicated
c) Secondary
d) Essential
24. Which word is a synonym for **Needs**?
a) Requirements
b) Luxuries
c) Wealth
d) Surpluses

25. What is another word for **Competitors**?
- a) Partners
 - b) Customers
 - c) Rivals
 - d) Allies
26. Which word is a synonym for **Advantage**?
- a) Disadvantage
 - b) Weakness
 - c) Benefit
 - d) Risk
27. What is another word for **Recognition**?
- a) Forgetfulness
 - b) Acknowledgment
 - c) Neglect
 - d) Ignorance
28. Which word is a synonym for **Motivate**?
- a) Inspire
 - b) Suppress
 - c) Discourage
 - d) Delay
29. What is another word for **Obstacles**?
- a) Hindrances
 - b) Solutions
 - c) Benefits
 - d) Supports
30. Which word is a synonym for **Effective**?
- a) Useless
 - b) Productive
 - c) Inefficient
 - d) Weak
31. What is another word for **Obligated**?
- a) Required
 - b) Free
 - c) Optional
 - d) Voluntary
32. What is another word for **Summary**?
- a) Detail
 - b) Novel
 - c) Synopsis
 - d) Expansion
33. What is another word for **Support**?
- a) Harm
 - b) Neglect
 - c) Assistance
 - d) Opposition
34. What is another word for **Confidence**?
- a) Doubt
 - b) Trust
 - c) Anxiety
 - d) Fear
35. What is another word for **Predisposition**?
- a) Inclination
 - b) Neutrality
 - c) Balance
 - d) Resistance
36. What is another word for **Environment**?
- a) Surroundings
 - b) Idea
 - c) Personality
 - d) Thought
37. What is another word for **Hypothesis**?
- a) Theory
 - b) Proof
 - c) Fact
 - d) Law

38. What is another word for **Workplace**?

- a) Office
- b) Garden
- c) Street
- d) Home

39. What is another word for **Evidence**?

- a) Proof
- b) Guess
- c) Fiction
- d) Lie

40. What is another word for **Complaint**?

- a) Protest
- b) Reward
- c) Gratitude
- d) Praise

41. What is another word for **Luxury**?

- a) Necessity
- b) Simplicity
- c) Richness
- d) Poverty

42. What is another word for **Market**?

- a) Sector
- b) School
- c) Factory
- d) House

43. What is another word for **Sophisticated**?

- a) Elegant
- b) Simple
- c) Crude
- d) Basic

44. What is another word for **Dichotomy**?

- a) Unity
- b) Similarity

c) Division

d) Agreement

45. What is another word for **Management**?

- a) Disorder
- b) Leadership
- c) Anarchy
- d) Failure

46. Which word is a synonym for **Inspire**?

- a) Prevent
- b) Suppress
- c) Motivate
- d) Delay

47. What is another word for **Competent**?

- a) Skilled
- b) Incapable
- c) Weak
- d) Inadequate

48. What is another word for **Understanding**?

- a) Confusion
- b) Comprehension
- c) Ignorance
- d) Forgetfulness

49. What is another word for **Favorable**?

- a) Damaging
- b) Positive
- c) Negative
- d) Harmful

50. What is another word for **Satisfaction**?

- a) Gratification
- b) Sadness
- c) Misery
- d) Disappointment