



Vocabulary

Hospital departments

- 1 Which of the departments shown opposite
- 1 dispenses medicines? e
 - 2 treats kidney diseases? _____
 - 3 specializes in pregnancy and birth? _____
 - 4 studies illnesses and analyses samples? _____
 - 5 treats diseases of the skin? _____
 - 6 performs operations on patients? _____
 - 7 designs special exercises for patients? _____
 - 8 studies blood disorders? _____
 - 9 treats bones? _____
 - 10 specializes in the heart? _____
 - 11 deals with sick children? _____
 - 12 treats disorders of the nervous system? _____
- 2 Match each department to one of the pieces of equipment in *Scrub up*.

	Pathology	→	a
←	Cardiology		b
←	Physiotherapy		c
←	Renal Unit		d
←	Pharmacy		e
	Orthopaedics	→	f
	Neurology	→	g
	Paediatrics	→	h
↑	Dermatology		i
↑	Haematology		j
↑	Obstetrics		k
←	Surgery		l

Listening 1

Directions

- 1 Listen to these people giving directions. Match each dialogue with a picture.

1 ____ 2 ____ 3 ____



- 2 Listen again. Look at the picture on p. 4 and p.5 at the same time. Where is the person giving directions to?

1 ____ 2 ____ 3 ____

- 3 Try to fill in the missing words. Then listen again to check.

1 _____ out of here and the door you want is just opposite.

2 So it's _____ outside _____?

3 Go _____ the hospital _____ these swing doors.

4 ... _____ the first right, and it's the second door _____.

5 ... take the second left and go _____ along that corridor.

It's my job

- 1 Before you read, make a list with a partner of the things you think a hospital porter does. Read about William O'Neill. Does he mention any of the same things as you?

William O'Neill

I'm the Head Porter in this hospital. What do I do? Well, I run the place.

Porters do more than just push food trolleys around the hospital. We transport patients by wheelchair or stretcher from the wards to Radiology or Physiotherapy and back again. We remove dead bodies to the mortuary, we lift and carry heavy equipment and furniture, and we dispose of all the waste. Each hospital bed produces 4.5 kilos of waste every day. We collect it each day and take it away for recycling.

We deliver the post all over the hospital and bring letters for patients – that's a very important thing. As we move around the place, we take files, samples, and specimens from here to there and back again. Last year I walked 1,800 kilometres!

To do all these things a porter must be fit, be able to think clearly in an emergency, and be polite and friendly. Next time you are waiting for a porter to answer your call, please be patient. He will be with you as soon as he can.



- 2 Decide if these sentences are true (T) or false (F).

- 1 Porters only push food trolleys around. ____
- 2 They move patients around the hospital. ____
- 3 Porters take dead patients from the wards. ____
- 4 Each ward makes 4.5 kilos of waste a day. ____
- 5 The porters destroy all the waste. ____
- 6 Porters give the patients their mail. ____