



11. Customer's/ Man's last name: Harry .....

12. Woman's surname: Elizabeth .....

13. Woman's surname: Jade .....

14. Surname of drama course instructor: Jan .....

15. Woman's/ Patient's last name: Alice .....

16. Man's/ Complainant's last name: .....

17. Student's last name: Charlie .....

18. Guest's last name: Susan .....

19. Last name of assigned representative: .....

20. Landlord's last name: Sam .....