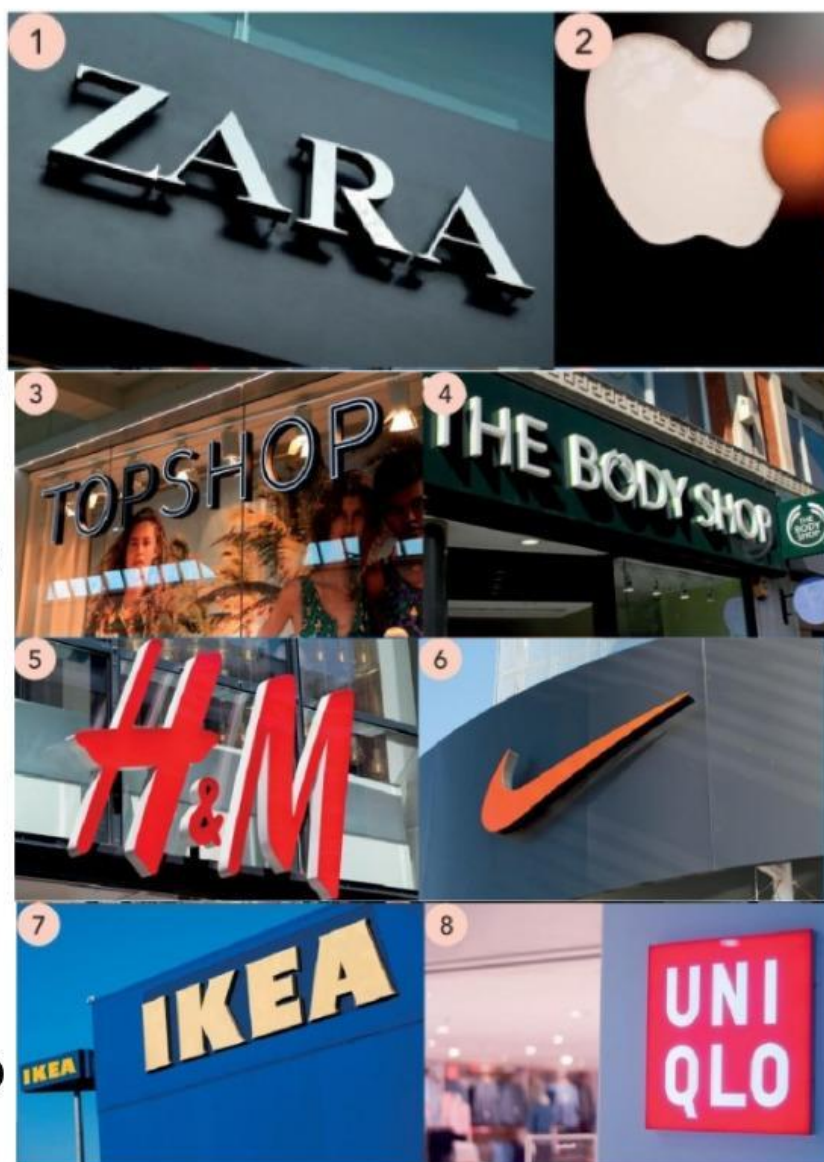


SPEAKING -- SHOPPING

Look at these photos and talk to a partner (or an AI)

1. What do they sell?
2. What country do they started in?
3. Are they in your country?
4. What other big chains are there in your city?
5. What chain stores do you go to more often?

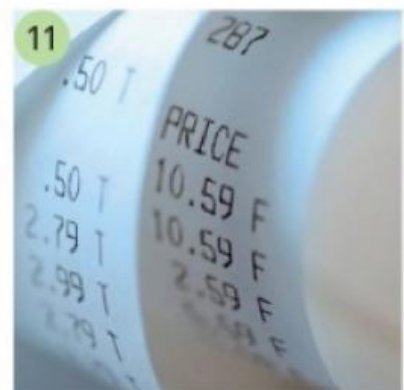


1 IN A SHOP OR STORE

a Match the words and photos.

- ☐ basket
- ☐ 1 changing room
- ☐ (self-service) checkout
- ☐ customer
- ☐ receipt
- ☐ shelves /ʃelvz/ (singular shelf)
- ☐ shop assistant
- ☐ shopping bag
- ☐ the sales
- ☐ till
- ☐ trolley /ˈtrɒli/

b  4.12 Listen and check.



2 ONLINE

- a Read the text about shopping online. Then complete the phrases with words from the list.

account /ə'kaʊnt/ auction /'ɔ:kʃn/
basket /'bɑ:skɪt/ checkout /'tʃekaut/
debit /'deɪt/ delivery /dɪ'lɪvəri/
item /'aɪtəm/ next-day /'nekst deɪ/
payment /'peɪmənt/ website /'websaɪt/

- b  4.14 Listen and check.

Search our help pages

Go

All major chain stores and many other shops sell online, and a lot of people prefer ¹**going to their** website than the actual shop. The first time you use a site, you usually have to ²**create an** _____ where you give your personal details. Then you choose what you want to buy, and ³**click on each** _____. Everything you buy goes ⁴**in your** _____, usually at the top right of the page. When you are ready to pay you click on ⁵**proceed to** _____. You then have to give the ⁶_____ **address** where you want them to send your things. You can usually pay extra for ⁷_____ **delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸**with a credit or** _____ **card** or with PayPal, and ⁹**give your** _____ **details**, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰_____ **sites** like eBay.