

DAY 13

PART 3: SHORT CONVERSATIONS

Where and What

I. Part 3 – Short conversations (hội thoại ngắn)

*Thông tin chung:

- Part 3 gồm 39 câu hỏi (từ câu 32-70) tương ứng với 13 đoạn hội thoại.
- Số lượng người nói trong 1 đoạn hội thoại: 2-3 người
- Mỗi đoạn hội thoại có 3 câu hỏi, mỗi câu hỏi có 4 phương án trả lời.
- Chủ đề thường liên quan đến công việc văn phòng và đời sống hàng ngày, vậy nên bạn cần học từ vựng theo chủ đề.

*Các bước làm part 3:

Trình tự nói trong audio	Các bước làm tương ứng
1. Hướng dẫn làm bài	- Đọc, ghi nhớ thông tin bộ 3 câu hỏi của HT1 (cả câu hỏi + phương án)
2. Hội thoại 1 (HT1)	- Vừa nghe vừa chọn đáp án (nghe xong hội thoại là phải chọn xong 3 đáp án)
3. Đọc lại 3 câu hỏi của HT1	- Đọc, ghi nhớ thông tin bộ 3 câu hỏi của HT2
4. Hội thoại 2 (HT2)	- Vừa nghe vừa chọn đáp án (nghe xong hội thoại là phải chọn xong 3 đáp án)
5. Đọc lại 3 câu hỏi của HT2	- Đọc, ghi nhớ thông tin bộ 3 câu hỏi của HT3
...	...

II. Questions with Where and What

1. Questions with *Where*

Group 1: Questions about where the conversation takes place

- Where (most likely) are the speakers?
- Where is the conversation taking place?

Group 2: Questions about where the speakers work

- Where do the speakers work?
- Where is the man (probably) working?
- Where does the woman (most likely) work?

2. Questions with *What*

Group 1: Overview Questions – Questions about the conversation topic

- What are the speakers discussing?
- What are the speakers talking about?
- What is the topic of the conversation?
- What is the conversation mainly about?

Group 2: Detail Questions – Questions about specific information

- What is the problem?
- What does the man worry about?
- What does the woman want to do?
- What does the woman suggest doing?
- What do the speakers say about Mr. Thompson?

Group 3: Inferences Questions – Questions about what is going to happen next

- What will happen next?
- What does the man say he will do next?
- What will the man probably do next?

PRACTICE 1

Practice

Answers: page 287

Questions with **Where**

Listen to each of the conversations and choose the correct answer to the question. Then, listen again and fill the missing words in the conversations.

3-1-02

1. Where most likely are the speakers?

- (A) At a restaurant
- (B) At a hotel

M: Hello, _____? I'd like to ask for a _____ at 5 o'clock tomorrow morning.

W: Yes, we will do that for you. Can you tell me your _____, please?

2. Where does this conversation probably take place?

- (A) At an airport
- (B) At a restaurant

W: Can you _____ a _____ for 7 people?

M: Sure. Please wait for a couple of minutes.

3. Where does this conversation most likely take place?

- (A) At a department store
- (B) At a fitness center

W: Excuse me. I'd like to _____ this _____. Can you tell me _____ a _____ is?

M: No problem. Follow me, please.

4. Where is the man most probably working?

- (A) At a hotel
- (B) At a bank

W: Hi, I'd like to _____ from my account.

M: All right. Please fill in this _____ slip.

Vocabulary and Expressions

1. I'd like to V
ask for

2. a couple of

3. department store
fitness center
No problem.
follow

4. fill in
slip

PRACTICE 2

Answers: page 287

Questions with **What**

Listen to each of the conversations and choose the correct answer to the question. Then, listen again and fill the missing words in the conversations.

• 3-1-03

1. What is the problem?

- (A) The man lost his credit card.
- (B) The man does not have cash.

M: I don't have _____. Can I use a _____ here?
W: No, we do not accept _____. There is a _____ machine outside the building.

2. What does the woman want?

- (A) She wants to buy a CD player.
- (B) She wants to return a CD player.

W: I bought this CD player last Saturday but it _____.
Can I get a _____?
M: Can you tell me what is _____ it?

3. What did the maintenance office do?

- (A) Changed the passwords
- (B) Hired a new security guard

M: Laura, have you received a new _____?
W: A new _____? What for?
M: The maintenance office changed all the _____ of the staff
members for _____ reasons.

4. What will the man probably do next?

- (A) Go to the Italian restaurant alone
- (B) Wait until the woman finishes her work

M: I'm going to have lunch. Are you coming with me, Rachel?
W: Yes, I'd love to, but could you _____ a few
minutes? I have to _____ this work first.
M: _____. Do you like Italian food? I heard that a
new Italian restaurant recently _____ across the street.

Vocabulary and Expressions

- 1. lost (past tense and past participle of lose)
credit card
accept
outside

2. return

- 3. maintenance office
password
hire
security guard
receive
What for?
staff member

- 4. alone
until
I'd love to.
a few

PRACTICE 3

Common Vocabulary in Part 3

1

First, listen to the words in the box. Then, listen and fill the missing words in the gapped questions and statements below.

3-1-04

Hotel

- room
- suite
- front desk
- lobby
- guest
- key
- room service
- reservation/booking
- shuttle bus
- wake-up call
- check in (cf. check-in)
- check out (cf. checkout)
- double room
- single room
- confirm

[Check-up 1]

1. Can I make a _____ for a _____ tonight?
2. Is there a _____ from the airport to the hotel?
3. I'd like to _____ a reservation for a _____ this Saturday.
4. Hello, _____? I'd like to ask for a _____ at 6 o'clock tomorrow morning.

Restaurant

- arrange
- order
- serve
- dessert
- bill
- waiter
- chef
- seat
- nonsmoking section
- set the table
- available
- put down for

[Check-up 2]

1. Can you _____ a table for five people?
2. Do you have a table _____ for three people at 5 o'clock?
3. I will _____ you _____ 6 p.m. tomorrow.

Bank

- withdraw (cf. withdrawal)
- cash a check
- transfer
- loan application
- savings account
- bank account
- business account
- personal account
- deposit
- balance
- bank statement

[Check-up 3]

1. How much would you like to _____?
2. The money will be _____ into your _____.

Post Office

- stamp
- envelope
- airmail
- surface mail
- express mail
- first-class mail
- standard mail
- registered mail
- recorded mail

[Check-up 4]

1. I'd like to send it by _____.
2. Can you have this sent by _____?

Hospital/Dental Clinic/Pharmacy

- doctor
- patient
- checkup
- dental
- dental appointment
- dentist
- prescription
- medication
- painkiller
- pill
- take medicine
- check one's temperature

[Check-up 5]

1. I'd like to make an appointment for a _____.
2. Will you fill this _____, please?
3. Let me check your _____ first.



Airport

▪ ticket	▪ gate
▪ return ticket (= round-trip ticket)	▪ passport
▪ single ticket (= one-way ticket)	▪ aisle seat
▪ book a plane ticket	▪ luggage
▪ flight	▪ window seat

[Check-up 6]

1. May I see your _____ and plane _____, please?
2. Would you prefer a _____ or an _____?
3. Your _____ is five kilos over the limit.

Work/Job

▪ employment	▪ staff
▪ promote (cl. promotion)	▪ meeting
▪ sales manager	▪ conference
▪ department	▪ workshop
▪ position	▪ be held
▪ hire	▪ main office
▪ fire	▪ employee (cl. employer)
▪ interview	

[Check-up 7]

1. I heard the new _____ is starting this week.
2. What are your chances of _____?
3. It will _____ at the reception hall of the _____ building.
4. Do you know that the _____ starts at 2 p.m. today?
5. The Accounting _____ is going to _____ 5 new _____.

PRACTICE 4

Practice with Possible Questions

Listen to each of the conversations and choose the best answer to each question.

3-1-05

<1-2>

1. Where does the man probably work?

- (A) At a post office
- (B) At a clothing store
- (C) At a fitness center

2. What does the woman want to do?

- (A) Try on dresses
- (B) Exercise for fitness
- (C) Buy some drinks

<5-6>

5. Where does this conversation most likely take place?

- (A) At a hotel
- (B) At an airport
- (C) At a bank

6. What will the man do next?

- (A) Pay the charge
- (B) Cancel the ticket
- (C) Remove his luggage

<3-4>

3. What is the problem?

- (A) The man lost his credit card.
- (B) The cash machine does not work.
- (C) The woman does not have change.

4. What will the man probably do next?

- (A) Pay with his credit card
- (B) Go to the cash machine
- (C) Give the woman a receipt

<7-8>

7. Where does this conversation most likely take place?

- (A) At a fast food restaurant
- (B) At a cinema
- (C) At a French restaurant

8. What is the problem?

- (A) The man has to wait for his order.
- (B) The woman gave the wrong drink.
- (C) The hot chocolate is sold out.



Vocabulary

- 1 clothing store
- 2 drink
- 3 cash machine
- change

- 4 receipt
- 5 take place
- 6 charge
- remove
- cancel
- luggage

- 7 cinema
- 8 wait for
- sold out

Dictation

Listen again and fill the missing words in each of the conversations below.

3-1-06

<1-2>

W: Excuse me, where can I find a _____?

M: There's one on the left side behind that counter.

W: How many _____ can I _____ at a time?

M: You can take three at a time.

<3-4>

M: I'd like to buy this. Here you are.

W: I am sorry sir, but I don't have _____ for a _____. Do you have any _____?

M: No, this is the only one I have. Can I use a _____ here?

W: No, we do not accept _____. You can use the ATM outside the building.

<5-6>

M: Here are my ticket and _____.

W: How many pieces of _____ do you have?

M: Two. I also have one carry-on _____.

W: Your luggage is three kilos _____ the _____. You have to _____ an extra _____.

<7-8>

M: I'd _____ to _____ a double cheeseburger, small French fries, and a hot chocolate.

W: I'm sorry. We've _____ hot chocolate today. Would you like to try another drink _____?

M: I'll have a coffee then.

W: All right. So, that's a double cheeseburger, small French fries, and a coffee. Would you like _____?

HOMEWORK

PART 3

Practice with TOEIC Actual Questions

Listen to each of the conversations and choose the best answer to each question.

3-1-07

1. Where is the woman working?

- (A) Supermarket
- (B) Bank
- (C) Restaurant
- (D) Hospital

2. What does the man want to do?

- (A) Reserve a room
- (B) Reschedule his appointment
- (C) Cancel his reservation
- (D) Book a ticket

■ reserve reschedule cancel book

3. What will the man do on Wednesday?

- (A) He will see Dr. Randal.
- (B) He will call the woman again.
- (C) He will be working.
- (D) He will visit his friend.

4. Where do the speakers probably work?

- (A) At a travel agency
- (B) At a restaurant
- (C) At an insurance company
- (D) At an online shopping company

■ travel agency insurance company

5. What does the woman say about their business?

- (A) They are moving to another office.
- (B) They are expecting a lot of orders.
- (C) They will be closed next week.
- (D) They should cut down expenses.

■ expect cut down expenses

6. What does the woman suggest doing?

- (A) Having special sales on Valentine's Day
- (B) Ordering more products from wholesalers
- (C) Sending all the packages to a delivery company before 2 o'clock
- (D) Delivering all orders to their customers before 2 o'clock

■ wholesaler package delivery company

7. Where does this conversation most likely take place?

- (A) In an office
- (B) At an airport
- (C) At a railway station
- (D) At a university

■ railway station

8. What do the speakers say about Mr. Phillips?

- (A) He will move to the London office.
- (B) He has received a promotion.
- (C) He is a new staff member.
- (D) He studied modern marketing techniques.

■ receive a promotion modern

9. What will happen in the Marketing Department?

- (A) Its head office will move to London.
- (B) The department will be downsized.
- (C) They will hire some new employees.
- (D) The man's friend will be transferred to the department.

■ head office downsize transfer

10. Where does the woman probably work?

- (A) At an estate agency
- (B) At a hotel
- (C) At a train station
- (D) At a supermarket

■ estate agency

11. Where did the man read the advertisement?

- (A) In a newspaper
- (B) In a magazine
- (C) On a billboard
- (D) On a website

■ advertisement billboard

12. When will they probably meet?

- (A) Tomorrow morning
- (B) Three o'clock today
- (C) Three o'clock tomorrow
- (D) Four o'clock tomorrow

13. What are the speakers discussing?

- (A) A hotel reservation
- (B) Travel arrangements
- (C) A product order
- (D) A restaurant reservation

■ travel arrangements product order

14. What does the woman suggest the man do?

- (A) Pay in advance
- (B) Come with fewer people
- (C) Come one hour earlier
- (D) Bring his credit card

■ pay in advance

15. What information does the woman need?

- (A) The man's work address
- (B) The man's telephone number
- (C) The man's e-mail address
- (D) The man's name

HOMEWORK

PART 1 (10 tranh)

1.



TEST 02

2.

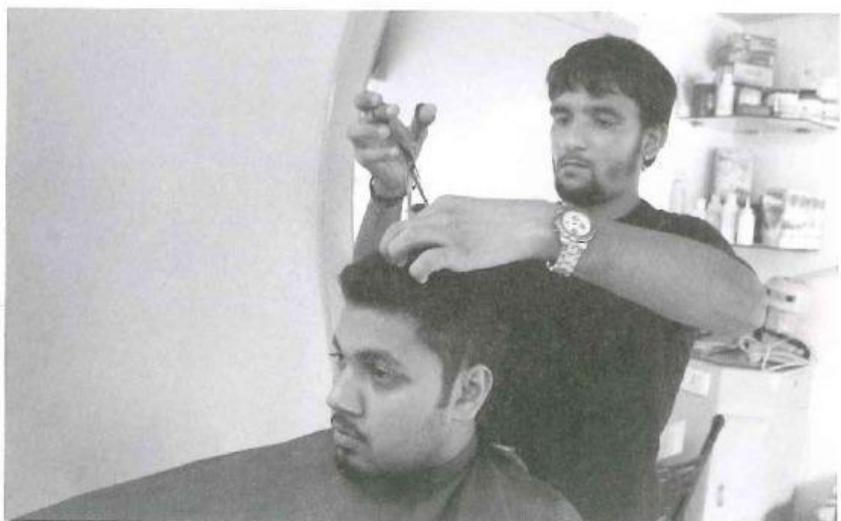


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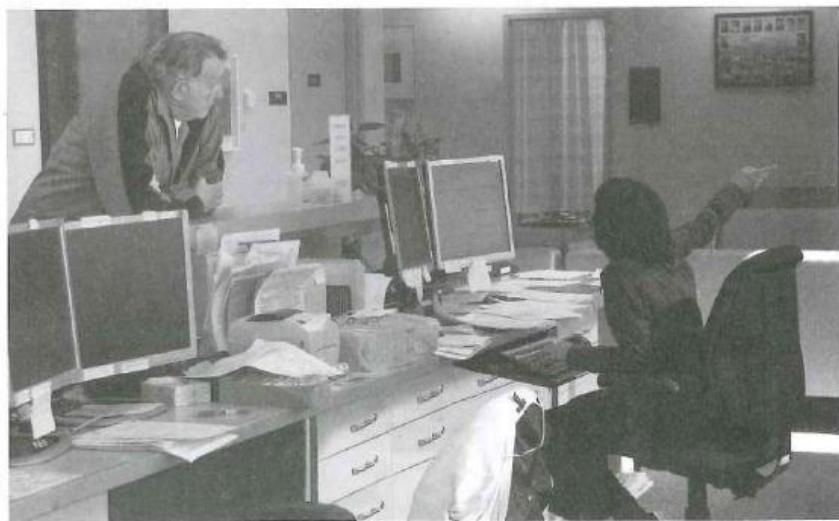
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8.

