

# DAY 13

## PART 3: SHORT CONVERSATIONS

### Where and What

#### I. Part 3 – Short conversations (hội thoại ngắn)

##### \*Thông tin chung:

- Part 3 gồm 39 câu hỏi (từ câu 32-70) tương ứng với 13 đoạn hội thoại.
- Số lượng người nói trong 1 đoạn hội thoại: 2-3 người
- Mỗi đoạn hội thoại có 3 câu hỏi, mỗi câu hỏi có 4 phương án trả lời.
- Chủ đề thường liên quan đến công việc văn phòng và đời sống hàng ngày, vậy nên bạn cần học từ vựng theo chủ đề.

##### \*Các bước làm part 3:

Trình tự nói trong audio	Các bước làm tương ứng
1. Hướng dẫn làm bài	- Đọc, ghi nhớ thông tin bộ 3 câu hỏi của HT1 (cả câu hỏi + phương án)
2. Hội thoại 1 (HT1)	- Vừa nghe vừa chọn đáp án (nghe xong hội thoại là phải chọn xong 3 đáp án)
3. Đọc lại 3 câu hỏi của HT1	- Đọc, ghi nhớ thông tin bộ 3 câu hỏi của HT2
4. Hội thoại 2 (HT2)	- Vừa nghe vừa chọn đáp án (nghe xong hội thoại là phải chọn xong 3 đáp án)
5. Đọc lại 3 câu hỏi của HT2	- Đọc, ghi nhớ thông tin bộ 3 câu hỏi của HT3
...	...

## **II. Questions with Where and What**

### **1. Questions with *Where***

Group 1: Questions about where the conversation takes place

- Where (most likely) are the speakers?
- Where is the conversation taking place?

Group 2: Questions about where the speakers work

- Where do the speakers work?
- Where is the man (probably) working?
- Where does the woman (most likely) work?

### **2. Questions with *What***

Group 1: Overview Questions – Questions about the conversation topic

- What are the speakers discussing?
- What are the speakers talking about?
- What is the topic of the conversation?
- What is the conversation mainly about?

Group 2: Detail Questions – Questions about specific information

- What is the problem?
- What does the man worry about?
- What does the woman want to do?
- What does the woman suggest doing?
- What do the speakers say about Mr. Thompson?

Group 3: Inferences Questions – Questions about what is going to happen next

- What will happen next?
- What does the man say he will do next?
- What will the man probably do next?

# PRACTICE 1

## Practice

Answers: page 287

### Questions with Where

Listen to each of the conversations and choose the correct answer to the question. Then, listen again and fill the missing words in the conversations.

3-1-02

1. Where most likely are the speakers?

- (A) At a restaurant  
(B) At a hotel

M: Hello, \_\_\_\_\_? I'd like to ask for a \_\_\_\_\_ at 5 o'clock tomorrow morning.

W: Yes, we will do that for you. Can you tell me your \_\_\_\_\_, please?

2. Where does this conversation probably take place?

- (A) At an airport  
(B) At a restaurant

W: Can you \_\_\_\_\_ a \_\_\_\_\_ for 7 people?

M: Sure. Please wait for a couple of minutes.

3. Where does this conversation most likely take place?

- (A) At a department store  
(B) At a fitness center

W: Excuse me. I'd like to \_\_\_\_\_ this \_\_\_\_\_. Can you tell me \_\_\_\_\_ a \_\_\_\_\_ is?

M: No problem. Follow me, please.

4. Where is the man most probably working?

- (A) At a hotel  
(B) At a bank

W: Hi, I'd like to \_\_\_\_\_ from my account.

M: All right. Please fill in this \_\_\_\_\_ slip.

### Vocabulary and Expressions

1. I'd like to V  
ask for

2. a couple of

3. department store  
fitness center  
No problem.  
follow

4. fill in  
slip

## PRACTICE 2

Answers: page 287

### Questions with What

Listen to each of the conversations and choose the correct answer to the question. Then, listen again and fill the missing words in the conversations.

3-1-03

#### 1. What is the problem?

- (A) The man lost his credit card.
- (B) The man does not have cash.

M: I don't have \_\_\_\_\_. Can I use a \_\_\_\_\_ here?  
W: No, we do not accept \_\_\_\_\_. There is a \_\_\_\_\_ machine outside the building.

#### 2. What does the woman want?

- (A) She wants to buy a CD player.
- (B) She wants to return a CD player.

W: I bought this CD player last Saturday but it \_\_\_\_\_.  
\_\_\_\_\_ Can I get a \_\_\_\_\_?  
M: Can you tell me what is \_\_\_\_\_ it?

#### 3. What did the maintenance office do?

- (A) Changed the passwords
- (B) Hired a new security guard

M: Laura, have you received a new \_\_\_\_\_?  
W: A new \_\_\_\_\_? What for?  
M: The maintenance office changed all the \_\_\_\_\_ of the staff members for \_\_\_\_\_ reasons.

#### 4. What will the man probably do next?

- (A) Go to the Italian restaurant alone
- (B) Wait until the woman finishes her work

M: I'm going to have lunch. Are you coming with me, Rachel?  
W: Yes, I'd love to, but could you \_\_\_\_\_ a few minutes? I have to \_\_\_\_\_ this work first.  
M: \_\_\_\_\_. Do you like Italian food? I heard that a new Italian restaurant recently \_\_\_\_\_ across the street.

### Vocabulary and Expressions

1. lost (past tense and past participle of lose)  
credit card  
accept  
outside

2. return

3. maintenance office  
password  
hire  
security guard  
receive  
What for?  
staff member

4. alone  
until  
I'd love to.  
a few

## PRACTICE 3

### Common Vocabulary in Part 3

1

First, listen to the words in the box. Then, listen and fill the missing words in the gapped questions and statements below.

3-1-04

#### Hotel

- |                         |                            |
|-------------------------|----------------------------|
| ▪ room                  | ▪ shuttle bus              |
| ▪ suite                 | ▪ wake-up call             |
| ▪ front desk            | ▪ check in (cf. check-in)  |
| ▪ lobby                 | ▪ check out (cf. checkout) |
| ▪ guest                 | ▪ double room              |
| ▪ key                   | ▪ single room              |
| ▪ room service          | ▪ confirm                  |
| ▪ reservation / booking |                            |

#### [Check-up 1]

1. Can I make a \_\_\_\_\_ for a \_\_\_\_\_ tonight?
2. Is there a \_\_\_\_\_ from the airport to the hotel?
3. I'd like to \_\_\_\_\_ a reservation for a \_\_\_\_\_ this Saturday.
4. Hello, \_\_\_\_\_ ? I'd like to ask for a \_\_\_\_\_ at 6 o'clock tomorrow morning.

#### Restaurant

- |           |                      |
|-----------|----------------------|
| ▪ arrange | ▪ chef               |
| ▪ order   | ▪ seat               |
| ▪ serve   | ▪ nonsmoking section |
| ▪ dessert | ▪ set the table      |
| ▪ bill    | ▪ available          |
| ▪ waiter  | ▪ put down for       |

#### [Check-up 2]

1. Can you \_\_\_\_\_ a table for five people?
2. Do you have a table \_\_\_\_\_ for three people at 5 o'clock?
3. I will \_\_\_\_\_ you \_\_\_\_\_ 6 p.m. tomorrow.

### Bank

- withdraw (cf. withdrawal)
- cash a check
- transfer
- loan application
- savings account
- bank account
- business account
- personal account
- deposit
- balance
- bank statement

#### [Check-up 3]

1. How much would you like to \_\_\_\_\_?
2. The money will be \_\_\_\_\_ into your \_\_\_\_\_.

### Post Office

- stamp
- envelope
- airmail
- surface mail
- express mail
- first-class mail
- standard mail
- registered mail
- recorded mail

#### [Check-up 4]

1. I'd like to send it by \_\_\_\_\_.
2. Can you have this sent by \_\_\_\_\_?

### Hospital/Dental Clinic/Pharmacy

- doctor
- patient
- checkup
- dental
- dental appointment
- dentist
- prescription
- medication
- painkiller
- pill
- take medicine
- check one's temperature

#### [Check-up 5]

1. I'd like to make an appointment for a \_\_\_\_\_.
2. Will you fill this \_\_\_\_\_, please?
3. Let me check your \_\_\_\_\_ first.



### Airport

- |                                       |               |
|---------------------------------------|---------------|
| ▪ ticket                              | ▪ gate        |
| ▪ return ticket (= round-trip ticket) | ▪ passport    |
| ▪ single ticket (= one-way ticket)    | ▪ aisle seat  |
| ▪ book a plane ticket                 | ▪ luggage     |
| ▪ flight                              | ▪ window seat |

#### [Check-up 6]

1. May I see your \_\_\_\_\_ and plane \_\_\_\_\_, please?
2. Would you prefer a \_\_\_\_\_ or an \_\_\_\_\_?
3. Your \_\_\_\_\_ is five kilos over the limit.

### Work/Job

- |                           |                           |
|---------------------------|---------------------------|
| ▪ employment              | ▪ staff                   |
| ▪ promote (cf. promotion) | ▪ meeting                 |
| ▪ sales manager           | ▪ conference              |
| ▪ department              | ▪ workshop                |
| ▪ position                | ▪ be held                 |
| ▪ hire                    | ▪ main office             |
| ▪ fire                    | ▪ employee (cf. employer) |
| ▪ interview               |                           |

#### [Check-up 7]

1. I heard the new \_\_\_\_\_ is starting this week.
2. What are your chances of \_\_\_\_\_?
3. It will \_\_\_\_\_ at the reception hall of the \_\_\_\_\_ building.
4. Do you know that the \_\_\_\_\_ starts at 2 p.m. today?
5. The Accounting \_\_\_\_\_ is going to \_\_\_\_\_ 5 new \_\_\_\_\_.

## PRACTICE 4

### Practice with Possible Questions

Listen to each of the conversations and choose the best answer to each question.

3-1-05

<1-2>

1. Where does the man probably work?

- (A) At a post office
- (B) At a clothing store
- (C) At a fitness center

2. What does the woman want to do?

- (A) Try on dresses
- (B) Exercise for fitness
- (C) Buy some drinks

<3-4>

3. What is the problem?

- (A) The man lost his credit card.
- (B) The cash machine does not work.
- (C) The woman does not have change.

4. What will the man probably do next?

- (A) Pay with his credit card
- (B) Go to the cash machine
- (C) Give the woman a receipt

<5-6>

5. Where does this conversation most likely take place?

- (A) At a hotel
- (B) At an airport
- (C) At a bank

6. What will the man do next?

- (A) Pay the charge
- (B) Cancel the ticket
- (C) Remove his luggage

<7-8>

7. Where does this conversation most likely take place?

- (A) At a fast food restaurant
- (B) At a cinema
- (C) At a French restaurant

8. What is the problem?

- (A) The man has to wait for his order.
- (B) The woman gave the wrong drink.
- (C) The hot chocolate is sold out.



#### Vocabulary

- 1 clothing store
- 2 drink
- 3 cash machine  
change

- 4 receipt
- 5 take place
- 6 charge      cancel  
remove      luggage

- 7 cinema
- 8 wait for  
sold out

## Dictation

Listen again and fill the missing words in each of the conversations below.

3-1-06

<1-2>

W: Excuse me, where can I find a \_\_\_\_\_ ?  
 M: There's one on the left side behind that counter.  
 W: How many \_\_\_\_\_ can I \_\_\_\_\_ at a time?  
 M: You can take three at a time.

<3-4>

M: I'd like to buy this. Here you are.  
 W: I am sorry sir, but I don't have \_\_\_\_\_ for a \_\_\_\_\_. Do you have any \_\_\_\_\_ ?  
 M: No, this is the only one I have. Can I use a \_\_\_\_\_ here?  
 W: No, we do not accept \_\_\_\_\_. You can use the ATM outside the building.

<5-6>

M: Here are my ticket and \_\_\_\_\_.  
 W: How many pieces of \_\_\_\_\_ do you have?  
 M: Two. I also have one carry-on \_\_\_\_\_.  
 W: Your luggage is three kilos \_\_\_\_\_ the \_\_\_\_\_. You have to \_\_\_\_\_ an extra \_\_\_\_\_.

<7-8>

M: I'd \_\_\_\_\_ to \_\_\_\_\_ a double cheeseburger, small French fries, and a hot chocolate.  
 W: I'm sorry. We've \_\_\_\_\_ hot chocolate today. Would you like to try another drink \_\_\_\_\_ ?  
 M: I'll have a coffee then.  
 W: All right. So, that's a double cheeseburger, small French fries, and a coffee. Would you like \_\_\_\_\_ ?

# HOMEWORK

## PART 3

### Practice with TOEIC Actual Questions

Listen to each of the conversations and choose the best answer to each question.

3-1-07

1. Where is the woman working?

- (A) Supermarket
- (B) Bank
- (C) Restaurant
- (D) Hospital

2. What does the man want to do?

- (A) Reserve a room
- (B) Reschedule his appointment
- (C) Cancel his reservation
- (D) Book a ticket

■ reserve    reschedule    cancel    book

3. What will the man do on Wednesday?

- (A) He will see Dr. Randal.
- (B) He will call the woman again.
- (C) He will be working.
- (D) He will visit his friend.

4. Where do the speakers probably work?

- (A) At a travel agency
- (B) At a restaurant
- (C) At an insurance company
- (D) At an online shopping company

■ travel agency    insurance company

5. What does the woman say about their business?

- (A) They are moving to another office.
- (B) They are expecting a lot of orders.
- (C) They will be closed next week.
- (D) They should cut down expenses.

■ expect    cut down    expenses

6. What does the woman suggest doing?

- (A) Having special sales on Valentine's Day
- (B) Ordering more products from wholesalers
- (C) Sending all the packages to a delivery company before 2 o'clock
- (D) Delivering all orders to their customers before 2 o'clock

■ wholesaler    package    delivery company

7. Where does this conversation most likely take place?

- (A) In an office
- (B) At an airport
- (C) At a railway station
- (D) At a university

■ railway station

8. What do the speakers say about Mr. Phillips?

- (A) He will move to the London office.
- (B) He has received a promotion.
- (C) He is a new staff member.
- (D) He studied modern marketing techniques.

■ receive a promotion    modern

9. What will happen in the Marketing Department?

- (A) Its head office will move to London.
- (B) The department will be downsized.
- (C) They will hire some new employees.
- (D) The man's friend will be transferred to the department.

■ head office    downsize    transfer

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10. Where does the woman probably work?

- (A) At an estate agency
- (B) At a hotel
- (C) At a train station
- (D) At a supermarket

■ estate agency

11. Where did the man read the advertisement?

- (A) In a newspaper
- (B) In a magazine
- (C) On a billboard
- (D) On a website

■ advertisement    billboard

12. When will they probably meet?

- (A) Tomorrow morning
  - (B) Three o'clock today
  - (C) Three o'clock tomorrow
  - (D) Four o'clock tomorrow
- 

13. What are the speakers discussing?

- (A) A hotel reservation
- (B) Travel arrangements
- (C) A product order
- (D) A restaurant reservation

■ travel arrangements    product order

14. What does the woman suggest the man do?

- (A) Pay in advance
- (B) Come with fewer people
- (C) Come one hour earlier
- (D) Bring his credit card

■ pay in advance

15. What information does the woman need?

- (A) The man's work address
- (B) The man's telephone number
- (C) The man's e-mail address
- (D) The man's name

# HOMEWORK

## PART 1 (10 tranh)

1.



TEST 02

2.

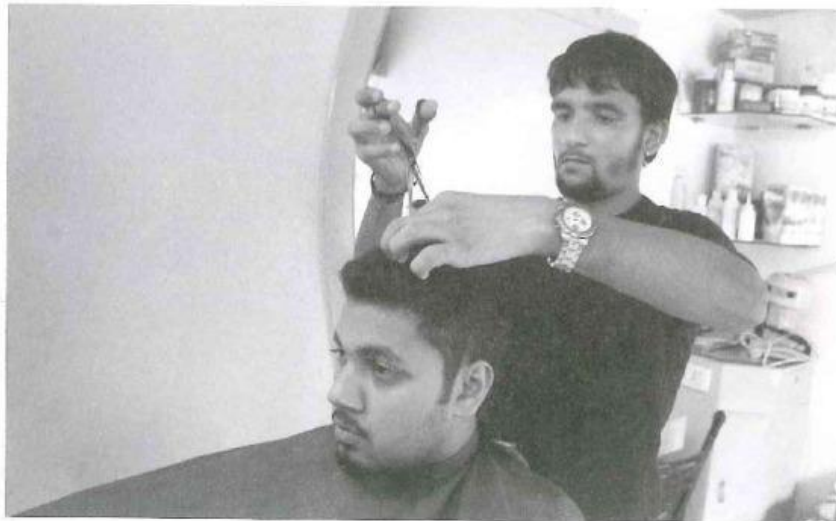


GO ON TO THE NEXT PAGE

3.



4.



5.



TEST 02

6.



GO ON TO THE NEXT PAGE

7.



8.

