

6. Ordering – La commande

**In LiveWorksheets, the spelling must be exact.
If you misspell the word, it will be counted wrong.**

Type the correct vocabulary word into the text box in each sentence. Some sentences have more than one text box. Be careful of your spelling!

Exercice 5 Les mots à connaître : Ordering

Complétez les phrases avec tous les mots de l'encadré en les conjuguant ou en les mettant au pluriel si nécessaire.

- All of our are covered by a 5 year on parts and labor*.
- If you are not entirely satisfied with the Ergo desk chair, please it and you will receive a complete
- A sells to the general public, whereas a sells to shops.
- Our chief is retiring next year, so one of the assistant buyers will replace her.
- All headphones with the number W1651 are Could you please contact the for an exchange?
- Receive a digital radio for every 4 boxes of pens ordered.
- Send the voucher, along with proof of purchase*, to receive a \$50 off the cost of our new laptop.
- is a very useful time-saving service. You on the Internet and then go to the store to pick up the
- I'm afraid the shipping you charged* me for does not correspond to the amount on the I received before ordering.
- Our of spare parts* is getting low, we need to contact our to place a new order.
- To receive a special 5%, you must take our survey* before the of May 4th.

Write the letter (only the LETTER) of the correct response in the text box.

Exercice 6 Les familles de mots

Complétez chaque phrase avec le mot qui convient.

- One of the most common is a failure to turn off automatically.
 - defect
 - defective
 - defected
 - defects
- Mr. Delfino is responsible for the department.
 - purchase
 - purchased
 - purchaser
 - purchasing
- I would like to return the because it is faulty.
 - good
 - goods
 - merchandise
 - merchandising

VOCABULARY Quiz 6 QUIZ

- 4 Our latest desk lamp model at \$29.99.
(A) retail
(B) retails
(C) retailer
(D) retailing
- 5 The is void if the seal is broken.
(A) warrant
(B) warranted
(C) warranty
(D) warrantee
- 6 Since the new opened directly opposite our store, sales have dropped dramatically.
(A) discount
(B) discounter
(C) discounted
(D) discounting
- 7 During, every piece of stock must be counted.
(A) stocking
(B) stockholding
(C) stockbroking
(D) stocktaking
- 8 The price you us is double the estimate we received from the competition!
(A) quote
(B) quoted
(C) quotation
(D) quota
- 9 When an increase in prices is announced, people have a tendency to basic nonperishable goods.
(A) stock
(B) stocking
(C) stocker
(D) stockpile
- 10 The CEO paid our department a by choosing us as the example to follow.
(A) compliment
(B) complimentary
(C) complement
(D) complementary

Exercice 7 Les prépositions

Complétez les phrases avec les prépositions de la liste.

in – on – out of – in

- Excuse me, I'm looking for the Shredder 3000. Do you have any stock?
- I'm terribly sorry, Madam. The Shredder 3000 is stock at the moment. Would you like to preorder one?
- You can purchase this mattress a trial basis. If you don't like it, then return it to us within 30 days and get a full refund.
- It's generally cheaper to buy things like rice and cereal bulk rather than in small packets.

Exercice 8 Les synonymes

Trouvez un synonyme du mot entre parenthèses dans l'encadré *Ordering* p. 50.

- A rival firm is selling exactly the same product at a massive (reduction).
- Our current electricity (provider) is running a promotional campaign.
- There are 5 (articles) in your virtual cart. Go to checkout?
- It is essential to ask for a shipping (estimate) before signing any contract.
- We undertake to replace or refund any (faulty) product, no questions asked.
- Buy 3 pots of special bathroom paint and get a (free) one!