Unit 3 General Test

Part 1

Listen to the conversation. Complete the sentences with the correct information.

Example: The woman wants to speak to ...John..... Brant. The woman is calling the Lexington ....Hotel....

1. The woman's name is Anne .....

2. She will meet Mr. Brant at ..... p.m.

3. She wants to meet in the .....

Part 2

Listen to the phone conversation. Check (✓) the pictures that describe the conversation. Mark an × in the pictures that do not describe the conversation.

Example: ☑

4. ☐

5. ☐

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6. ☐

7.

☐

Part 3

Complete each sentence with one of the words or phrases from the box. You will not use them all.

the airport shuttle	**~~extra towels~~**	**a rollaway bed**	**an iron**
extra hangers	**room service**	**a travel agency**	**the wake-up service**

Example: If you take a lot of showers, you will need .....extra towels..... .

8. If you have an extra person in your room, you will need to ask for ..... .

9. If you have a meeting at 8:30 in the morning, you can use..... .

10. If you need to make your clothes look nice, you should ask for ..... .

11. If you don't want to take a taxi to the airport, you can use ..... .

12. If you brought a lot of clothes with you, you can ask for ..... .

Part 4

Complete each sentence or question with <u>will</u> or <u>won't</u> and the words in parentheses. Use a capital letter when necessary.

Example: Mr. Mann doesn't smoke, so he won't ask for **(he / ask for)** a smoking room.

13. Mrs. Thompson doesn't have enough skirt hangers. ..... **(the front desk / send)** more to her room.

14. The Martins had a very bad experience at the Gala Hotel. ..... **(They / stay)** there again.

15. ..... **(Mark / arrive)** at the hotel at 10:00 tomorrow?

16. The hotel restaurant closed 45 minutes ago. I ..... **(be able)** to eat there tonight.

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Part 5
For each situation, choose the hotel facility on the right that the person should use.

Example: Amanda loves to swim. **...b...**

17. Tim has to finish a project for work. **.....**

18. Jamie needs to relax. **.....**

19. Jennifer needs to buy a present. **.....**

20. Frank wants to lift weights and exercise. **.....**

a. sauna

b. pool

c. gift shop

d. fitness center

e. business center

Part 6
Complete the real conditional statements with the correct form of the verbs.

Example: If **the hotel room has**.....a king-size bed, I'll be very comfortable tonight.
(the hotel room / have)

21. If we have time tomorrow, ... to the hotel fitness center.
(we / go)

22. If ..... wireless Internet, you can check e-mail in your room.
(the hotel room / have)

23. We will bring extra hangers and towels to the room if .....them.
(a guest / request)

24. Mr. and Mrs. Kim will take the airport shuttle if a taxi .....too expensive.
(be)

25. I won't request a double room if .....with me to New York.
(my friend / not come)

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Part 7

Read the article about a hotel. Then choose the correct answer for each question.

If you want a real vacation, stay with us at the White Sands Hotel on beautiful and quiet Long Beach. Conveniently located off of highway 101, and just an hour away from New Orleans, our hotel offers an escape from your busy life.

We offer many of the features and amenities that you expect from a four-star hotel. And budget-minded travelers are happy to find our prices affordable!

Our newly-remodeled fitness center includes a sauna and an indoor / outdoor pool. The hotel offers two first-class restaurants. You can also order room service for any meal if you prefer to relax and dine in the privacy of your own room. Each morning we'll deliver the newspaper to your door.

Each room comes standard with an iron and a hair dryer. If you call the front desk, someone can pick up and wash your laundry. Extra towels and pillows are always available in your room. Take advantage of our free shoe shine service, too.

White Sands is the perfect place to bring your family. We offer a babysitting service for children up to age 12 that includes a variety of activities.

_____

Example: The article suggests that on a "real" vacation, you _____.

[a. relax **]**
b. exercise a lot
c. spend a lot of money

26. According to the article, the hotel's prices are _____.

a. always changing
b. very expensive
c. affordable

27. According to the article, ordering room service gives you _____.

a. savings
b. privacy
c. better food

28. You have to ask for_____.

a. extra towels and pillows
b. a hair dryer
c. someone to pick up your laundry

29. How many restaurants are in the hotel?

a. one
b. two
c. three

30. The article does NOT talk about _____.

a. a wake-up service
b. a shoe shine service
c. a babysitting service

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Writing Test

You are going on a vacation with your family or a good friend. Write at least five sentences about the hotel where you will stay. For example, write about the type of room you will need and any features or services you want the hotel to have.

.....

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.....

.....

.....

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Speaking Test

Imagine you are staying at a hotel and you need some services and/or things brought to your room. Call the front desk and tell them at least three things you nee

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