

## ACTIVITY 1: GROUP DISCUSSION

**Discuss the questions in groups.**

- Have you (or someone you know) ever **experienced a problem** when traveling?
- **Who can help tourists** in Chile when they have a problem?
- Do you think **police should receive special training** to deal with tourists?



## ACTIVITY 2: READING

**Read the text and answer the questions.**

The tourist police South Korea introduces a new police force. In South Korea, the country where the popstar Psy comes from, there is a new "tourist police force". One hundred young officers were chosen because of their ability to speak different languages. Their duty is to assist tourists who feel they have been overcharged during their stay in the South Korean capital of Seoul. Officers can speak different languages including English, Mandarin and Japanese. They will wear special badges which state the languages that they can communicate in. "Tourists who think they were overcharged by taxi drivers or street food vendors can come and talk to us," said English-speaking recruit Park Jae-Hyoung. "We will help settle the problem." The uniforms that the tourist police wear are designed by one of the costume designers for Psy's music video 'Gangnam style' – the first video to reach one billion views on YouTube in December 2012. The song was played at the official tourist police launch in the capital and a police unit performed some of Psy's special dance moves. Tourist police officers are not armed and should call regular police officers if there is an emergency or serious crime. 8. In 2012, approximately 11 million tourists visited South Korea, and Seoul remains its most popular destination.

## ACTIVITY 2: READING

Read the text and answer the questions.

1. **How many** police officers were chosen?
2. What is their **special ability**?
3. What is their **duty**?
4. **How** do they **show which languages** they can speak?
5. **Who designed** their uniforms?
6. What can they do if there is a **serious crime** or **emergency**?
7. **How many tourists** visited South Korea in 2012?
8. What is the **most popular tourist destination** in South Korea?



## ACTIVITY 5: CHARACTERISTICS

Complete the chart with **characteristics** you think are important **for each tourism sector**. **Why** are those important? Add more of your own.

Tourist Attractions	Transport	Accommodation & Catering	Tour Operators	Retail	Public Sector Tourism