



1 LISTENING

a Ask and answer the questions.

- When you go on holiday, where do you usually stay? Choose one or more places.
 - hotel
 - apartment / house
 - hostel
 - with friends
 - camping in a tent
 - another place
- Why do you like staying in this / these place(s)?

b Watch or listen to Part 1 and answer the questions.

- Who has won a competition?
- Can Dan and Martina use the prize?

c Watch or listen to Part 1 again. Complete the email. Put a word or number in each gap.

Dear ¹ _____
 Congratulations! You have won a weekend for
² _____ people in the city of
³ _____. All your travel and hotel
 expenses are included in the prize.
 You can only use your prize on the weekend of
⁴ _____ ⁵ _____ July. Enjoy!



2 CONVERSATION SKILLS Showing surprise

a Look at the conversation. Underline the two ways that Dan shows surprise.

MARTINA I've won a competition.
DAN Have you? Fantastic. What's the prize?
MARTINA A weekend for two in Bath ...
DAN Really? That's great.

d Pronunciation Listen again. Does the tone in a-d in 2c go up a little or a lot?

b Which question in 2a can you use to reply to any news?

c Match 1-4 with a-d. Listen and check your answers.

- | | |
|---------------------------------------|-------------|
| 1 I'm getting married. | a Do you? |
| 2 I really like grammar. | b Have you? |
| 3 I went to New York for the weekend. | c Are you? |
| 4 I've eaten an insect. | d Did you? |

3 LISTENING

a Who do you think Dan and Martina gave the prize to? Watch or listen to Part 2 and check.

b Watch or listen to Part 2 again. Complete the guest information card.

IMPERIAL HOTEL

Welcome to the
IMPERIAL HOTEL.

Your room number is
¹ _____.

Please join us for breakfast in
the dining room from
² _____ to ³ _____.

Your check out time is
⁴ _____.

4 USEFUL LANGUAGE

Checking in at a hotel

a Below are useful expressions for hotel guests. Which two expressions did Annie use?

- I've got a reservation for a double room for two nights.
- Is there a car park?
- Is breakfast included?
- Is there wi-fi in the room?
- What time is check out?
- Is there a safe in the room?

b Which four questions in 4a do we use to ask about things hotels can offer?

c Complete the conversation between a guest and a hotel receptionist with sentences from 4a. Listen and check your answers.

RECEPTIONIST Hello, how can I help you?
GUEST Hello. I ¹ _____.
RECEPTIONIST A double room? Your name, please?
GUEST Morton.
RECEPTIONIST Thank you. So, that's two nights?
GUEST Yes. Is ² _____?
RECEPTIONIST Yes, it's from 6:30 am until 9:30 am in the dining room.
GUEST Is ³ _____?
RECEPTIONIST Yes, there is.
GUEST And what ⁴ _____?
RECEPTIONIST It's 11 o'clock on the day you leave.