

How to ...

make polite inquiries

3 A  **3.05** | Listen to a conversation between a group of new university students and a campus guide. Choose the things the students ask questions about.

- | | |
|----------------------|-----------------|
| 1 cinema | 5 place to eat |
| 2 gym | 6 sports centre |
| 3 halls of residence | 7 shop |
| 4 library | 8 theatre |

B  **3.05** | Complete second question so it means the same as the first question. Then listen and check.

- 1 Can we borrow e-books?
Do you know _____?
- 2 What time does it open?
Can you tell me _____?
- 3 Do they do pilates classes there?
I'd like to know _____.
- 4 Where is the best place for lunch?
Can you tell me _____?
- 5 Do they sell vegetarian food?
Do you know _____?
- 6 How do we get to the campus shop from here?
Can you tell us _____?

PRONUNCIATION

4  **3.06** | **polite intonation** | Listen to the speakers. Is the intonation polite (P) or not polite (N)?

- 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____

SPEAKING

5 A Complete the conversation between a student (S) and a receptionist (R) with one word in each gap.

- R: Hello.
S: Hi! I'd ¹ _____ to ask some questions about the gym.
R: Sure. Go ahead.
S: Could you tell ² _____ what time it opens?
R: Yes. It opens at 7 a.m. and closes at 9 p.m.
S: Great! Do you know ³ _____ there are any running machines?
R: I do. There are three running machines and three cycle machines. It's not a huge gym, but it's quite modern.
S: Thanks. Also, I'd like to ⁴ _____ how much it is.
R: £100 for the year, or £4 each time you use it.
S: Fantastic! Can ⁵ _____ tell me if there are any dance classes?
R: Yes, there are. The times are on our website.
S: Can I ⁶ _____ if they are included in the yearly fee?
R: No, they cost extra. £3 each time.
S: OK, great. Thanks!

B  **3.07** | Listen and check.

C  **3.08** | You are the student in the conversation in Ex 5A. Listen and speak after the beep. Record the conversation if you can.

D Listen to your recording and compare it to the model in Ex 5B.