

**5 Study the Speaking box and complete the conversation with one or two words in each gap.**

**Server** Hi. How can I <sup>1</sup> *help* you?  
**Leila** Hi. I'd like ... Sorry ... Hi, Robin. Where are you?  
**Robin** Sorry, Leila. I'm on my way. Where are you?  
**Leila** I'm in the café. What would you like?  
**Robin** A tuna salad – and a sandwich.  
**Server** Are you <sup>2</sup> \_\_\_\_\_ to order?  
**Robin** Maybe cheese? And a white coffee and ...  
**Leila** OK. Bye. Sorry about that. Em... Can I <sup>3</sup> \_\_\_\_\_ a tuna salad please? And ...  
**Server** Two salads. Which? We've got tuna, chicken ...  
**Leila** No. One tuna salad, please. And I'd <sup>4</sup> \_\_\_\_\_ a spinach and rice salad.  
**Server** OK. So two salads. Anything else?  
**Leila** Yes, my friend would like a cheese sandwich.  
**Server** We haven't got any cheese sandwiches. Is chicken and cheese OK?  
**Leila** Um, maybe I can check ... No, chicken and cheese. That's fine.  
**Server** <sup>5</sup> \_\_\_\_\_ you like any cake or desserts?  
**Leila** Yes, I'd like a piece of carrot cake, please.  
**Server** Sorry. There isn't any carrot cake. There's chocolate ...  
**Leila** Yes, OK.  
**Server** <sup>6</sup> \_\_\_\_\_ to drink?  
**Leila** Yes, a cup of coffee and a glass of apple juice please.  
**Server** White or black?  
**Leila** Sorry? Oh, the coffee. White, please.  
**Server** One white coffee.  
**Leila** <sup>7</sup> \_\_\_\_\_ much is that?  
**Server** <sup>8</sup> \_\_\_\_\_ £21.50, please.  
**Leila** Here you are.  
**Server** Thank you. Oh, eh! Sorry! Excuse me! Sorry, but it's £21.50 and this is £12.50.  
**Leila** Oh, I'm so sorry. Here you are.  
**Server** Thank you.

**SPEAKING | Ordering food**

**Taking orders**

How can I help you?  
 Are you ready to order?  
 What would you like to eat/drink?  
 Would you like any cake or desserts?  
 Anything else?  
 Anything to drink?  
 Is that all?  
 That's £21.50, please.  
 You're welcome.

**Giving orders**

Can I have (a tuna salad), please?  
 I'd like a/some ..., please.  
 Yes, I want ..., please.  
 How much is that?  
 Here you are.  
 Thank you.

**6**  **1.43** Put the conversation in the correct order. Then listen and check.

- ☐ **Server** OK. That's £8.50, please.
- ☐ **Server** You're welcome.
- ☒ **Server** Are you ready to order?
- ☐ **Server** OK. A chicken and salad sandwich. Is that all? Would you like any cake or dessert?
- ☐ **Server** What would you like?
- ☐ **Server** Sure. Would you like anything to drink?
- ☐ **Customer** Here you are. Thank you.
- ☐ **Customer** I'd like a bottle of sparkling water, please.
- ☐ **Customer** Yes.
- ☐ **Customer** Yes, I'd like some yoghurt and fruit, please.
- ☐ **Customer** Can I have a chicken and salad sandwich, please?

**7** In pairs, practise the dialogue in Exercise 6.

**8** In pairs, role play the situations. Student A, go to page 175. Student B, go to page 176.