

Instructions: Match the problem on the left (1-10) with the correct place on the right (A-J). Write the letter next to the number.

___ 1. The food is cold.	A. Restaurant
___ 2. The room is too noisy.	B. Hotel
___ 3. The item is broken.	C. Store
___ 4. The waiter is slow.	D. Hotel
___ 5. The TV doesn't work.	E. Restaurant
___ 6. The line is too long.	F. Hotel
___ 7. The internet is not working.	G. Store
___ 8. The bill is incorrect.	H. Hotel
___ 9. The toilet is broken.	I. Restaurant
___ 10. The size is not available.	J. Store

Instructions: Complete the sentences with the correct problem from the box.

the internet is not working	the food is cold
the toilet is broken	the bill is incorrect
the room is too noisy	

1. Excuse me, I can't work because \_\_\_\_\_.
2. Sorry, but \_\_\_\_\_, and I need it fixed.
3. Could you help me? \_\_\_\_\_, and I can't sleep.
4. Excuse me, there's a mistake. \_\_\_\_\_.
5. I'd like to complain because \_\_\_\_\_, and it's not enjoyable.