

Instructions: Match the problem on the left (1-10) with the correct place on the right (A-J). Write the letter next to the number.

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|-------------------------------------|---------------|
| ___ 1. The food is cold. | A. Restaurant |
| ___ 2. The room is too noisy. | B. Hotel |
| ___ 3. The item is broken. | C. Store |
| ___ 4. The waiter is slow. | D. Hotel |
| ___ 5. The TV doesn't work. | E. Restaurant |
| ___ 6. The line is too long. | F. Hotel |
| ___ 7. The internet is not working. | G. Store |
| ___ 8. The bill is incorrect. | H. Hotel |
| ___ 9. The toilet is broken. | I. Restaurant |
| ___ 10. The size is not available. | J. Store |

Instructions: Complete the sentences with the correct problem from the box.

| | |
|-----------------------------|-----------------------|
| the internet is not working | the food is cold |
| the toilet is broken | the bill is incorrect |
| the room is too noisy | |

1. Excuse me, I can't work because _____.
2. Sorry, but _____, and I need it fixed.
3. Could you help me? _____, and I can't sleep.
4. Excuse me, there's a mistake. _____.
5. I'd like to complain because _____, and it's not enjoyable.