

Vocabulary Revision

1 Match the words to their meanings.

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|----|---------------------|-------|
| 1 | charge | |
| 2 | customer service | |
| 3 | discount | |
| 4 | exchange | |
| 5 | online shopping | |
| 6 | promotion | |
| 7 | purchase | |
| 8 | receipt | |
| 9 | refund | |
| 10 | send something back | |
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| a | a piece of paper you receive when you buy something |
| b | money given back to you if you return something |
| c | take something back to a shop and replace it with something else |
| d | something that you buy |
| e | helping customers in a polite way |
| f | ask for money for a service or activity |
| g | a special offer on a product |
| h | shopping on the internet |
| i | return an item that you bought online |
| j | a lower price than usual for something |