

Watch the video and choose true or false:

- a) Rebecca is the sales assistant at Cetra. **TRUE / FALSE**
- b) Rebecca posts updates on social media every day. **TRUE / FALSE**
- c) The staff at the store are described as unfriendly. **TRUE / FALSE**
- d) Rebecca has a personal relationship with the customers.

TRUE / FALSE

- e) Rebecca was recently awarded a prize for being the favorite person to work with. **TRUE / FALSE**