

Personal information

1 Listen to Nicky Maloney place an order over the phone. Tick the information she gives.

country	postcode
address	mobile number
email address	credit card number
home phone number	nationality

2 Listen to five conversations and answer the questions. Tick the correct option.

1 How do you spell Adam's last name?

A P-E-T-E-R-S-I-N B P-A-T-T-E-R-S-O-N C P-A-T-T-E-R-S-E-N

2 Where is Anna from?

A Poland B Turkey C Russia

3 What is Sally's nationality?

A British B Italian C Spanish

4 When is the concert?

A Friday night B Saturday night C Sunday night

5 How old is Mark?

A 16 B 19 C 29