

Listening

- 3 You will hear a radio interview. For each question, put a tick (✓) in the correct box.

1 What is Susan's job?

- A ☐ bank teller
- B ☐ police officer
- C ☐ computer security officer



2 What must we do to protect ourselves against 'card not present' fraud?

- A ☐ rip up bank statements
- B ☐ keep our receipts
- C ☐ keep our cards safe and in sight

3 What is skimming?

- A ☐ using a credit card reader
- B ☐ shredding receipts
- C ☐ hiding your PIN

4 What's the best way to avoid credit card fraud online?

- A ☐ use secure websites
- B ☐ answer spam emails
- C ☐ disclose personal information