HOTEL SERVICES

READ THE TEXT AND FILL THE GAPS WITH WORDS FROM THE LIST

desserts - flights - concierge - staff - available - arrange -touch feature - limited - packages - trip - amenities - privacy - app cleaning - call - meet - ensure

Room service is a convenient ___(1)___ offered by many hotels, allowing guests to enjoy food, drinks, or other ___(2)___ without leaving their room. It is especially useful for travelers who prefer ___(3)___, are too tired to go out, or have late-night cravings. Most hotels provide a menu in the room, and guests can simply call the front desk or use a hotel ___(4)___ to place an order. Room service is usually ___(5)___ 24 hours a day in luxury hotels, while smaller hotels may have ___(6)___ hours. The service often includes breakfast, lunch, dinner, snacks, and even ___(7)___. Some hotels also offer special ___(8)____ like romantic dinners or breakfast in bed. While room service is convenient, it is often more expensive than eating in the hotel restaurant or outside. Still, many guests find it worth the cost for the comfort and time saved. Overall, room service adds a ___(9)___ of luxury to the hotel experience.

In addition to room service, hotels offer a variety of other services to make guests' stays more comfortable. One common service is laundry and dry ___(10)___. Guests can leave their clothes in a special bag, usually provided in the room, and hotel staff will clean and return them, often within 24 hours. This is especially helpful for business travelers or guests on longer trips. Another useful service is the wake-up call. Guests can request a specific time, and the front desk will ___(11)___ their room to ___(12)___ they wake up on time, which is helpful for early ___(13)___ or meetings. Many hotels also offer ___(14)___ services, where ___(15)___ can help book tours, make restaurant reservations, or ___(16)___ transportation. Luggage storage, airport shuttle services, and fitness centers are also commonly available. These services are designed to ___(17)___ the needs of different types of travelers, whether they are on vacation, a business ___(18)___, or just passing through.

LIVEWORKSHEETS