

## VOCABULARY

### collocations with *get* and *make*

#### 1 A Complete the excuses with *get* or *make* in the correct form.

- 1 So sorry I'm late. I ..... lost on the way here.
- 2 I need to ..... an urgent phone call.
- 3 I thought you didn't want to go out, so I ..... other plans.
- 4 Sorry I'm late. I ..... held up by the traffic.
- 5 My friends have ..... a mess in here and I haven't tidied it up yet. Sorry.
- 6 Sorry I wasn't on time. I ..... off at the wrong train stop!
- 7 Do you have to work tomorrow? We had ..... plans to go out for the day.

#### B Complete the conversation using words from the box.

best did got held made mistake stopped wrong

A: What an awful morning!

B: Why?

A: Firstly, my daughter <sup>1</sup> ..... a terrible mess. Then the bus got <sup>2</sup> ..... up in traffic.

B: Oh dear!

A: Then I made a <sup>3</sup> ..... and <sup>4</sup> ..... off at the wrong bus stop.

B: Anything else?

A: Yes. I'd got the <sup>5</sup> ..... day for the meeting. It's tomorrow.

## How to ...

### apologise and give reasons

#### 2 A 2.05 | Listen to the conversations and choose the correct words.

##### Conversation 1

- 1 Arin is late because his **bus / train** was held up.
- 2 Mary says that it **is / isn't** fine that Arin is late.
- 3 Mr Hill received **20 / 200** boxes of paper.
- 4 Mary says that it **is / isn't** a problem about the mistake.

##### Conversation 2

- 5 Mr Hill **accepts / doesn't accept** Arin's apology.
- 6 Mr Hill **is / isn't** happy with Arin's offer to collect the paper.
- 7 Mr Hill explains that the number of office chairs that arrived **was / wasn't** correct.
- 8 Arin says he will **phone / visit** Mr Hill later.

#### B 2.05 | Complete the sentences with one word in each gap. The first letter is given. Listen again and check.

- 1 I a ..... My train was d .....
- 2 I'm r ..... sorry. I think that was my f .....
- 3 Sorry to k ..... you waiting.
- 4 I made a m ..... when I put the information into the computer.
- 5 S ..... about that.
- 6 N ..... mind. These things happen.
- 7 Let me check to see what happened ... . I'll call you b .....

## PRONUNCIATION

#### 3 2.06 | intonation for apologising | Listen to two speakers making the same apology. Which speaker uses the correct intonation each time: a or b?

1 Speaker	3 Speaker
2 Speaker	4 Speaker

## SPEAKING

#### 4 A Complete the phone conversation between a professor (P) and a student (S) with phrases from the box.

apologise as soon as possible my fault no problem sorry about that traffic's terrible

P: Hello, is that Alex?

S: Yes, it is.

P: It's Professor Brown. You're late to our meeting.

S: Yes, <sup>1</sup> ..... The <sup>2</sup> ..... this morning and the bus isn't moving.

P: OK, <sup>3</sup> ..... We can talk on the phone. You haven't sent your project to me.

S: I <sup>4</sup> ..... It's <sup>5</sup> ..... I got the wrong date. I thought we had to send it by the 15th, not the 5th.

P: Well, never mind. You can have a few more days.

S: That would be great thank you.

P: Come to my office when you get here and we can agree on the date.

S: I'll be there <sup>6</sup> .....

P: Great. See you soon.

#### B 2.07 | Listen and check.

#### C 2.08 | You are the student in the conversation in Ex 4A. Listen and speak after the beep. Record the conversation if you can.