PRACTICE TEST

Unit 3

PART 1 USE OF ENGLISH (30 POINTS)

Choose the option that best completes the sentences.

1. The company owns a well-known _____ of clothes.
   A. style B. brand C. item D. product
2. The sales assistants here are very helpful, so I'm satisfied with their customer _____.
   A. store B. service C. mall D. advice
3. We should buy _____ electronic devices as they last longer.
   A. cool B. cheap C. quality D. careful
4. It's _____ crowded at these stores than at shopping centers.
   A. much B. most C. least D. less
5. My laptop has _____ and its screen is now frozen.
   A. edited B. stopped C. clicked D. crashed
6. This oven comes with a one-year _____. Bring it back to the store if there is any issue during that time.
   A. receipt B. warranty C. sale D. note
7. This PC may slow _____ if you use it for too long.
   A. up B. off C. down D. under
8. Please _____ us by email for further details of the products.
   A. contact B. speak C. deliver D. provide
9. _____ happens when the company keeps your money but doesn't send you what you order.
   A. Delivery B. Complaint C. Problem D. Fraud
10. I prefer to buy things in _____ stores as used clothes are usually cheaper.
    A. local B. internet C. thrift D. mall
11. Could you please give me some advice _____ which phone to buy?
    A. in B. on C. of D. toward
12. In your email, you should say what you want the store _____.
    A. to do B. to doing C. doing D. do
13. One of my _____ for shoppers is to read the reviews before buying anything.
    A. surveys B. habits C. tips D. advices
14. I tried _____ the hotline, but no one answered the phone.
    A. calling B. to calling C. to be called D. call
15. One problem we often have with online shopping is that the _____ may damage the items.
    A. Internet B. shippers C. website D. model
16. The manager apologized and offered to repair our TV _____ free.
    A. for B. at C. on D. off
17. There has been enough _____ thrown away every day, so we should reuse things whenever we can.
    A. material B. cloth C. trash D. snack
18. Our newspaper interviewed some teenagers about their favorite items of clothing. Read _____ to find out what they said.
    A. under B. back C. on D. beyond

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19. These shoes _____ cost over 700,000 VND, but Hue got them for only 500,000!
A. hardly B. never C. normally D. rarely

20. The customer says she bought the skirt _____ December 21st.
A. on B. in C. at D. since

21. **Naomi:** _____ **Chloe:** A smartphone. I had to borrow some money from my parents to buy it.
A. Could I ask you some questions about your phone?
B. Why do you buy your smartphone?
C. What's the problem with your phone?
D. What's the most expensive thing you have ever bought?

22. **Sales Assistant:** _____ **Customer:** Sure, it's Leslie. That's L-E-S-L-I-E.
A. Do you have a receipt with your name on it? C. Can I take your name, please?
B. Can we call you later? D. Which brand do you want?

23. Pick the word which is **closest** in meaning to the underlined word in the following sentence:
Hanh's printer has stopped working. She asked her husband to <u>fix</u> it.
A. service B. repair C. complain D. break

24. Pick the word which is **closest** in meaning to the underlined word in the following sentence:
Teens often love wearing <u>unique</u> clothes; they don't want to look the same as other people.
A. unusual B. unfashionable C. common D. popular

25. Pick the word which is **opposite** in meaning to the underlined word in the following sentence:
The assistants in this store were <u>friendly</u> and helpful.
A. cold B. friendless C. slow D. polite

26. Pick the word which is **opposite** in meaning to the underlined word in the following sentence:
A complaint email should use <u>formal</u> language.
A. inconvenient B. low-quality C. casual D. nice

27. Pick the word whose underlined part is pronounced differently from that of the others:
A. ex<u>c</u>ellent B. de<u>c</u>ide C. lo<u>c</u>al D. ser<u>v</u>ice

28. Pick the word whose underlined part is pronounced differently from that of the others:
A. clothe<u>s</u> B. choice<u>s</u> C. style<u>s</u> D. store<u>s</u>

29. Pick the noun whose stress pattern is different from that of the others:
A. sneaker B. bookstore C. commerce D. advice

30. Pick the adjective whose stress pattern is different from that of the others:
A. unique B. ready C. friendly D. comic

PART 2 WORD FORMS (10 POINTS)

Write the correct form of the given words.

31. Mrs. Hà loves going to the nearby market because of its _____ (CONVENIENT)

32. Many customers complain about getting _____ from the Internet. (CONNECT)

33. Is this skirt _____ enough to wear in summer? (COMFORT)

34. We should pay close _____ to the materials the brands use. (ATTEND)

35. Ben has _____ supported the local stores for years. (FAITH)

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B. Choose the options that best complete the passage.

Some people don't like going shopping (46) _____ they think it is time-consuming. As e- (47) _____ becomes more and more popular, many people choose to buy things online instead.

Online shopping is very convenient; you only need to (48) _____ your device to the Internet. You can sit in your armchair at home and order all the items that you want. Then, they will be (49) _____ to your doorstep. In Vietnam, there are several big online shopping apps (50) _____ as Shopee, Tiki, and Lazada. They offer competitive prices, so some products might be cheaper online than (51) _____. What are the disadvantages of online shopping? You cannot (52) _____ out the items and may get disappointed with the ones you receive. Also, don't buy things only because they are (53) _____ sale. You might not use those things at all. Check if the products are still (54) _____ warranty. To avoid (55) _____ and not getting the right products, take a look at the reviews.

46.	A. because	B. so	C. now that	D. though
47.	A. trade	B. commerce	C. web	D. Internet
48.	A. connect	B. contact	C. call	D. join
49.	A. received	B. placed	C. delivered	D. downloaded
50.	A. much	B. same	C. well	D. such
51.	A. in-store	B. off-Internet	C. out-of-town	D. in-app
52.	A. buy	B. work	C. use	D. try
53.	A. into	B. on	C. off	D. for
54.	A. in	B. against	C. under	D. on
55.	A. disconnection	B. fraud	C. restarting	D. slowness

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C. Fill in each blank with ONE suitable word.

Dear Sir or Madam,

Last Saturday, January 22nd, I bought a tablet from your store, and it has some problems. The tablet works slowly (56) _____ I watch movies. It also stops working if I use it for (57) _____ than one hour. I am very disappointed because I spent a lot of money (58) _____ this tablet. I (59) _____ like your store to replace it. I look (60) _____ to your reply.

Yours faithfully,

Judy Brown

Unscramble the sentences.

66. will / let / the product / know / We / you / when / is ready.

- .....

67. the / is / Khanh / student / in / most / this / intelligent / class.

- .....

68. Nick / to copy / but my laptop / the folders / tried / disconnected. / to his computer,

- .....

69. ordered / hasn't arrived. / My sister / it / a calculator / last month, / but

- .....

70. in my neighborhood / and styles / have / at the mall. / than / more / brands / The stores / the ones

- .....

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