

16. – As a matter of \_\_\_\_\_, I do.
17. – Let me have the shirt and your receipt.  
Would you like to \_\_\_\_\_ it for a larger size?
18. – Can I get \_\_\_\_\_ back instead?
19. – No, but I can give you store \_\_\_\_\_.
20. – What is \_\_\_\_\_?
21. – Well, the shirt was 19 \_\_\_\_\_ 99 cents, right?
22. – \_\_\_\_\_, that's right.
23. – I can give you a store coupon good for  
\$19.99 or you can \_\_\_\_\_ the shirt for a large  
size.
24. – Ok, I will take the \_\_\_\_\_.

