

Question 14. Customer: "This shirt is too small. Can I exchange it?"

Shop Assistant: "_____ Do you have the receipt?"

- A.** Of course. **B.** Sorry, no. **C.** It's okay. **D.** Maybe.

Question 15. Nam: "I think learning a foreign language is very important."

Mai: "_____ It helps with communication and job opportunities."

- A.** I don't think so. **B.** That's true. **C.** I disagree. **D.** Maybe.

Question 16. A: "Could you lend me your pen for a moment?"

B: "_____ Here you are."

- A.** Yes, I could. **B.** Why not? **C.** Sorry, I can't. **D.** Certainly.

Question 17. Peter: "It's freezing outside!"

Mary: "_____ You should put on a warmer coat."

- A.** I disagree. **B.** It's warm. **C.** I know. **D.** What a pity!

Question 18. A: "What a beautiful dress you're wearing!"

B: "_____ I bought it yesterday."

- A.** Oh, thank you. **B.** That's nice. **C.** You like it? **D.** It's nothing special.

Question 19. Student: "I can't figure out this math problem."

Teacher: "_____ Let's look at it together."

- A.** It's easy. **B.** Don't worry. **C.** Let me help you. **D.** You can do it.

Question 20. A: "Would you mind opening the window?"

B: "_____ It's a bit stuffy in here."

- A.** Yes, I would. **B.** Yes, please. **C.** Not at all. **D.** I'm sorry.

Question 21. Friend 1: "I'm thinking of studying engineering."

Friend 2: "_____ What are your interests?"

- A.** That's a good idea. **B.** Are you sure? **C.** Why engineering? **D.** Tell me more.

Question 22. A: "I'm really looking forward to the school trip."

B: "_____ Me too! It's going to be fun."

- A.** So am I. **B.** I didn't. **C.** Really? **D.** That's too bad.

Question 23. A: "I'm sorry, I'm late."

B: "_____ We've just started."

- A.** That's alright. **B.** No way! **C.** It's terrible! **D.** You're welcome.

Question 24. A: "How about having pizza for dinner?"

B: "_____ I had pizza yesterday."

- A.** Sounds great! **B.** I'd prefer something else. **C.** Good idea! **D.** Why not?

Question 25. A: "Can I try on this dress?"

B: "_____ The fitting rooms are over there."

- A.** No, you can't. **B.** I'm busy. **C.** You mind? **D.** Go ahead.

Question 26. A: "Do you mind if I smoke here?"

B: "_____ This is a non-smoking area."

- A.** Yes, I do. **B.** Not at all. **C.** It's okay. **D.** Please feel free.

Question 27. A: "What time is it?"

B: "_____ Let me check my phone."

- A.** Sorry, I don't know. **B.** Just a moment. **C.** It's late. **D.** Around 7 PM.

Question 28. A: "I passed my driving test!"

B: "_____ You must be very happy."

- A.** Oh really? **B.** Congratulations! **C.** How annoying! **D.** That's too bad.

Question 29. A: "I'm feeling a bit sick."

B: "_____ Maybe you should go home and rest."

- A.** How exciting! **B.** That's great! **C.** Oh no! **D.** Tell me about it!

Question 30. A: "Could you help me carry these bags?"

B: "_____ They look heavy."

- A.** I can't help. **B.** Sorry. **C.** I don't mind. **D.** Let me give you a hand.

Question 31. A: "Excuse me, is this seat taken?"

B: "_____ Please sit down."

- A.** Yes, it is. **B.** No, it isn't. **C.** Maybe. **D.** I don't know.