

**Question 14.** Customer: "This shirt is too small. Can I exchange it?"

Shop Assistant: "\_\_\_\_\_ Do you have the receipt?"

**A.** Of course. **B.** Sorry, no. **C.** It's okay. **D.** Maybe.

**Question 15.** Nam: "I think learning a foreign language is very important."

Mai: "\_\_\_\_\_ It helps with communication and job opportunities."

**A.** I don't think so. **B.** That's true. **C.** I disagree. **D.** Maybe.

**Question 16.** A: "Could you lend me your pen for a moment?"

B: "\_\_\_\_\_ Here you are."

**A.** Yes, I could. **B.** Why not? **C.** Sorry, I can't. **D.** Certainly.

**Question 17.** Peter: "It's freezing outside!"

Mary: "\_\_\_\_\_ You should put on a warmer coat."

**A.** I disagree. **B.** It's warm. **C.** I know. **D.** What a pity!

**Question 18.** A: "What a beautiful dress you're wearing!"

B: "\_\_\_\_\_ I bought it yesterday."

**A.** Oh, thank you. **B.** That's nice. **C.** You like it? **D.** It's nothing special.

**Question 19.** Student: "I can't figure out this math problem."

Teacher: "\_\_\_\_\_ Let's look at it together."

**A.** It's easy. **B.** Don't worry. **C.** Let me help you. **D.** You can do it.

**Question 20.** A: "Would you mind opening the window?"

B: "\_\_\_\_\_ It's a bit stuffy in here."

**A.** Yes, I would. **B.** Yes, please. **C.** Not at all. **D.** I'm sorry.

**Question 21.** Friend 1: "I'm thinking of studying engineering."

Friend 2: "\_\_\_\_\_ What are your interests?"

**A.** That's a good idea. **B.** Are you sure? **C.** Why engineering? **D.** Tell me more.

**Question 22.** A: "I'm really looking forward to the school trip."

B: "\_\_\_\_\_ Me too! It's going to be fun."

**A.** So am I. **B.** I didn't. **C.** Really? **D.** That's too bad.

**Question 23.** A: "I'm sorry, I'm late."

B: " \_\_\_\_\_ We've just started."

**A.** That's alright.      **B.** No way!      **C.** It's terrible!      **D.** You're welcome.

**Question 24.** A: "How about having pizza for dinner?"

B: " \_\_\_\_\_ I had pizza yesterday."

**A.** Sounds great!      **B.** I'd prefer something else.      **C.** Good idea!      **D.** Why not?

**Question 25.** A: "Can I try on this dress?"

B: " \_\_\_\_\_ The fitting rooms are over there."

**A.** No, you can't.      **B.** I'm busy.      **C.** You mind?      **D.** Go ahead.

**Question 26.** A: "Do you mind if I smoke here?"

B: " \_\_\_\_\_ This is a non-smoking area."

**A.** Yes, I do.      **B.** Not at all.      **C.** It's okay.      **D.** Please feel free.

**Question 27.** A: "What time is it?"

B: " \_\_\_\_\_ Let me check my phone."

**A.** Sorry, I don't know.      **B.** Just a moment.      **C.** It's late.      **D.** Around 7 PM.

**Question 28.** A: "I passed my driving test!"

B: " \_\_\_\_\_ You must be very happy."

**A.** Oh really?      **B.** Congratulations!      **C.** How annoying!      **D.** That's too bad.

**Question 29.** A: "I'm feeling a bit sick."

B: " \_\_\_\_\_ Maybe you should go home and rest."

**A.** How exciting!      **B.** That's great!      **C.** Oh no!      **D.** Tell me about it!

**Question 30.** A: "Could you help me carry these bags?"

B: " \_\_\_\_\_ They look heavy."

**A.** I can't help.      **B.** Sorry.      **C.** I don't mind.      **D.** Let me give you a hand.

**Question 31.** A: "Excuse me, is this seat taken?"

B: " \_\_\_\_\_ Please sit down."

**A.** Yes, it is.      **B.** No, it isn't.      **C.** Maybe.      **D.** I don't know.