

Grammar 1 the passive (1); passive sentences with modals; by and with

1 Complete the sentences with the passive form of the verb.

- This software _____ (can / download) directly from our website.
- Your machine _____ (will / test) in our lab over the next few days.
- The instructions _____ (must / read) very carefully before you start.
- All the software _____ (just / install) on your computer, so it's ready to use now.
- Special equipment _____ (use) to do last month's test.
- Your new mouse _____ (will / send) to your home address in the next few days.

2 Write complete sentences with the passive form of the verb and **by** or **with**.

- This software / develop / our competitor / a few years ago.

- Your computer screen / must clean / a special liquid.

- Your computer / should check / one of our engineers.

- My mouse / damage / my son / yesterday.

- I / show around / the offices this morning / one of my new colleagues.

- The door / can only open / a special key.

3 Change the sentences from active to passive.

- We tested the new product in the laboratory.
The new product _____.
- A friend of mine broke my webcam.
My webcam _____.
- One of our staff will repair your computer.
Your computer _____.
- Users must read the instructions before starting.
The instructions _____.

Listening listening again; multiple choice with one conversation

1 Read the Exam Reminder. What should you do when you hear the recording the first time?

Exam REMINDER

Listening again

- Read all the questions and the options first. You will hear the recording twice, so use the first listening to understand the general meaning.
- When you hear the recording the second time, focus more on the questions and the options.
- The words you hear will be a bit different to the ones in the options, but the meaning will be the same.
- Complete all the answers even if you are not sure about them.

2 **9.1** Listen and complete the Exam Task.

Exam TASK

Multiple choice with one conversation

For each question, choose the correct answer. You will hear an interview with a woman called Emma, who is a social media communications expert.

- According to Emma, the biggest mistake people make on social media is
A making their personal data public.
B talking about their holidays.
C uploading pictures of themselves and friends.
- When you upload photos on social media
A they may contain data about where you are.
B people won't know where you really are.
C people know you're not working or studying.
- Young people often give away personal details by uploading photos of
A their holidays.
B their 16th birthday party.
C a personal document.
- According to Emma, doing a quiz on social media
A involves lots of useless information.
B could help someone get your passwords.
C helps people to understand your habits.
- At the end, Emma says that
A we are now more protected online.
B people meet each other more often online than in person these days.
C we tell people more about ourselves on social media than in person.