

## BUYING CLOTHES

5.12 Listen to Allie shopping.

Answer the questions.

- 1 What does Allie want to buy?
- 2 What size is she?
- 3 Does she try it on?
- 4 How much does Allie think it costs?
- 5 How does she pay?



## TAKING SOMETHING BACK

a 5.13 Cover the dialogue and listen. What's the problem with Allie's sweater? Does she change it or ask for her money back?

## YOU HEAR

Can I help you?  
Yes, I remember. Is there a \_\_\_\_\_?

What \_\_\_\_\_ is it?  
So you need a \_\_\_\_\_.

I don't see one here.  
I'll go and check. Just a \_\_\_\_\_.

I'm sorry but we don't have  
\_\_\_\_\_ one in black.

We can order one for you.  
It'll only take a few \_\_\_\_\_.

Would you like to exchange it  
for \_\_\_\_\_ else?

No problem. Do you  
\_\_\_\_\_ the receipt?

## YOU SAY

Yes, I bought this sweater  
about half an hour ago.

Yes, I've decided it's too big for me.  
Medium.

Do you have any more?

Oh dear.

No, I'm leaving on Saturday.

Not really. Could I have a refund?

Yes, here you are.



b Listen again. Complete the YOU HEAR phrases.

c 5.14 Listen and repeat the YOU SAY phrases.  
Copy the rhythm.

d In pairs, roleplay the dialogue. A (book open) you're the shop assistant, B (book closed) you're Allie. Swap roles.

## SOCIAL ENGLISH the conference cocktail party

a 5.15 Listen and complete with *Mark*, *Allie*, or *Brad*.

- 1 *Allie* tells \_\_\_\_\_ about the shopping and museum.
- 2 \_\_\_\_\_ comes to say hello to \_\_\_\_\_ and \_\_\_\_\_.
- 3 \_\_\_\_\_ is surprised that \_\_\_\_\_ and \_\_\_\_\_ met this morning.
- 4 \_\_\_\_\_ asks \_\_\_\_\_ if she wants a drink.
- 5 \_\_\_\_\_ is annoyed, but goes to get the drinks.

b Complete the USEFUL PHRASES.  
Listen again and check.

c 5.16 Listen and repeat  
the phrases. How do you  
say them in your language?

## USEFUL PHRASES

M What did you t\_\_\_\_\_ of it?  
A Never m\_\_\_\_\_.  
A What a l\_\_\_\_\_ evening!  
A I got l\_\_\_\_\_.  
M What would you like to d\_\_\_\_\_?  
B What a good i\_\_\_\_\_.

