

Gemma goes to the shop.

Do the preparation exercise first. Then watch the video and follow the instructions to practise your speaking.

Preparation

Who says it, a customer or a shopkeeper? Put these phrases in the correct group.

A bottle of water, please.	Can I help you?	How much is this?	Would you like a bag?
Do you have a bottle of water?	Can I have a bottle of water?	That's £1.99.	Is that everything?

A customer	A shopkeeper

1. Check your understanding: multiple choice

Circle the correct option.

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|----|----------------------------|-------------------------------------|
| 1. | Gemma is talking to ... | a shopkeeper.
a friend. |
| 2. | The magazine costs ... | £0.99.
£1.99. |
| 3. | Gemma buys a bottle of ... | water.
juice. |
| 4. | Gemma also buys some ... | chocolate.
sweets. |
| 5. | It costs ... | £3.40 in total.
£4.30 in total. |
| 6. | Gemma ... | wants a bag.
doesn't need a bag. |

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2. Check your understanding: gap fill

Complete the dialogue with phrases from the box.

Have you got	Would you like	How much is	Is that everything
No, it's fine	please	Can I help you	that's

Shopkeeper: Hi. ¹ _____?

Gemma: Hello. ² _____ this magazine?

Shopkeeper: Let's see ... Top Sounds, ³ _____ £1.99.

Gemma: OK, can I have the magazine and a bottle of water?

Shopkeeper: Yes.

Gemma: ⁴ _____ cold ones?

Shopkeeper: Over there in the fridge. ⁵ _____?

Gemma: I think so. Oh ... and these sweets.

Shopkeeper: OK.

Gemma: How much is that?

Shopkeeper: That's £3.40, ⁶ _____.

Gemma: Here you are.

Shopkeeper: Thank you ... and there's £1.60 change. ⁷ _____ a bag?

Gemma: ⁸ _____, thanks. Bye.

Shopkeeper: Bye.

3. Check your understanding: ordering

Write a number (1–9) to put these sentences in order.

- | | |
|-------|--|
| | A: That's £2.00, please. |
| | A: These ones? Let me see ... they're £1.00. |
| | B: Yes, thanks. |
| | B: OK, can I have these sweets and a cola, please? |
| | A: Thanks a lot. Bye. |
| | A: Hi. Can I help you? |
| | A: Of course. Is that everything? |
| | B: Hi, how much are these sweets? |
| | B: Here you are. Thanks. |

Discussion

What new phrases have you learned from this video?