



Complete the responses with the phrases below.

Another thing is For one thing For those reasons
I definitely think I don't have any On top of that
Thinking about it

A Is it better to buy books online or from a bookshop?

B ¹ _____, I suppose that it's better to buy them online.

C ² _____ it's better to buy them from a bookshop. ³ _____, you can read the first page to make sure you like the book. ⁴ _____ that you don't have to wait for it to arrive to start reading it.

⁵ _____ we need to support bookshops or they might die out. ⁶ _____, I think it's better to buy books from a bookshop than to buy them online.

D ⁷ _____ strong opinions about that.



Complete the letter with one word in each gap.



Dear Sir

I am writing about some boots I recently purchased from your online store. ¹H _____ looked at all the designs available, I chose a pair of brown biker boots. The boots I received do not look like the photo on your website. ²M _____ of leather, these boots should be very comfortable, but ³o _____ wearing them, I found them to be quite tight and painful. ⁴B _____ a student, I have very little money, and ⁵s _____ receiving the boots, I've found a similar pair much cheaper elsewhere. I'm sure you must have other customers ⁶g _____ you similar feedback, and I hope you will give me a full refund if I return the boots to you.

Yours

N Kowalski

In a
Before



After **2.23** Listen to three recordings and choose the correct answers (a–c).



- What is the purpose of the speaker's story?
 - To show how money changes relationships.
 - To explain why it is better to be poor.
 - To persuade people to live without money.
- The speakers can't agree that
 - people are generally nice.
 - couch-surfing has a good philosophy behind it.
 - couch-surfing doesn't cost anything.
- Which of the following is stated in the radio programme as an opinion, not a fact?
 - Streetbank is an online project.
 - The co-founders of Streetbank intended to encourage community spirit.
 - There is no negative side to Streetbank.



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