



Match the words and symbols.



- ☐ reception /rɪ'sepʃn/
- ☐ the elevator /'eləvətə/
- ☐ a single room /'sɪŋɡl ru:m/
- ☐ a double room /'dʌbl ru:m/
- ☐ the first floor /fɜːst flɔː/ (second, third, etc.)

a 144)) Watch or listen to Jenny and Rob.
Mark the sentences **T** (true) or **F** (false).

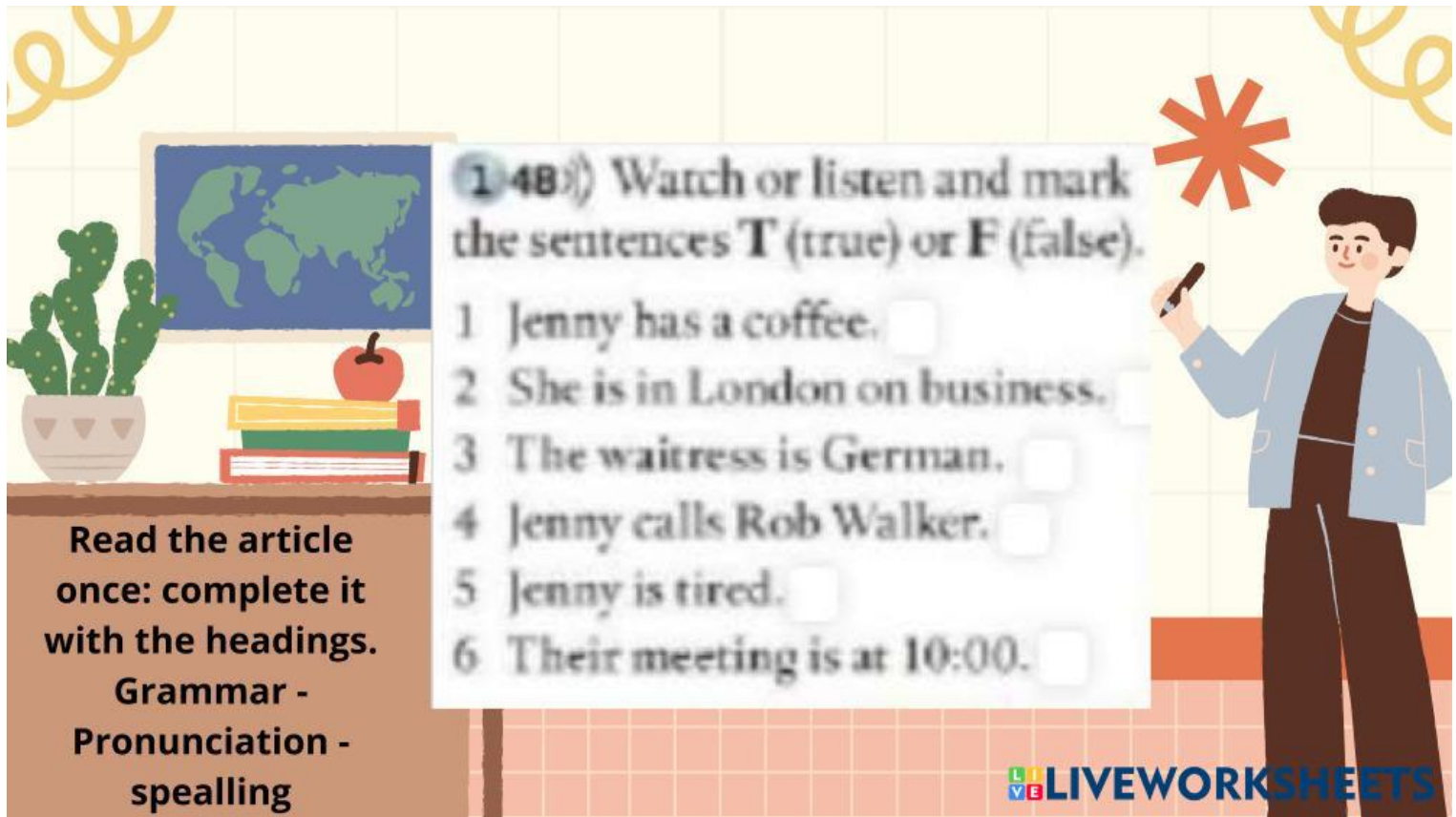
- ☐ 1 Rob lives and works in London.
- ☐ 2 He's a writer for a magazine.
- ☐ 3 The name of his magazine is *London 20seven*.
- ☐ 4 Jenny is British.
- ☐ 5 She's an assistant editor.
- ☐ 6 It's her second time in the UK.

A

B

Watch or listen again. Complete the **You Hear** phrases.

 You Hear	You Say 
Good evening, madam.	Hello. I have a reservation. My name's Jennifer Zielinski.
Can you that, please?	Z-I-E-L-I-N-S-K-I.
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a second...Here you are.
Thank you. Can you sign here, ? Thank you.	 
Here's your .	
It's room 306, on the third floor.	
The is over there.	
Yes. Enjoy your stay, Ms. Zielinski.	The lift? Oh, the elevator.
	Thank you.



Read the article once: complete it with the headings.
Grammar -
Pronunciation -
spealling

1 48)) Watch or listen and mark the sentences **T** (true) or **F** (false).

- 1 Jenny has a coffee. ☐
- 2 She is in London on business. ☐
- 3 The waitress is German. ☐
- 4 Jenny calls Rob Walker. ☐
- 5 Jenny is tired. ☐
- 6 Their meeting is at 10:00. ☐

LIVEWORKSHEETS

THANK
YOU

