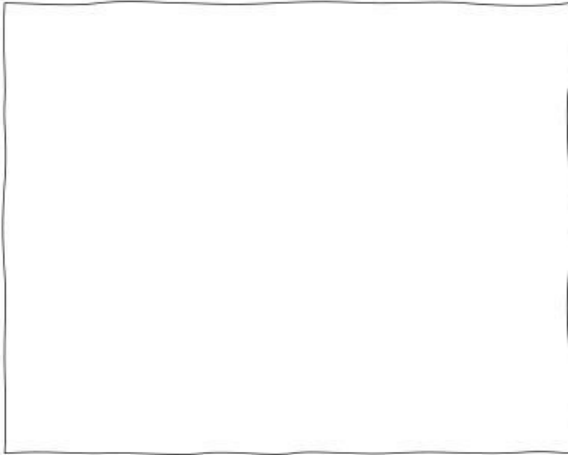
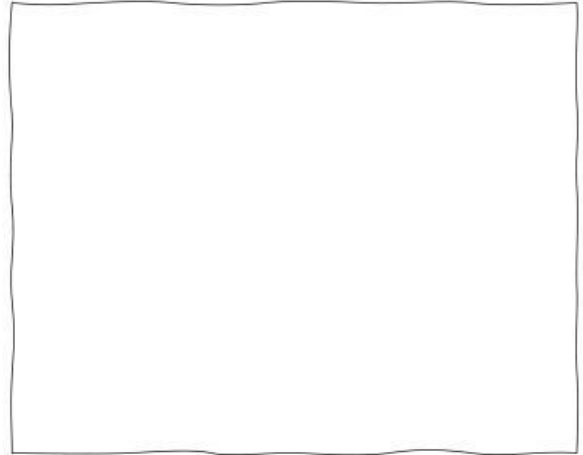


## WAYS TO RESOLVE CONFLICT

**EFFECTIVE**



**INEFFECTIVE**



**Address Issues Early**

**Avoiding the Issue**

**Blaming or Accusing**

**Bringing Up Past Conflicts**

**Communicate Clearly and Respectfully**

**Look for Win-Win Solutions**

**Making Assumptions**

**Reacting Emotionally**

**Seek Mediation if Necessary**

**Stay Calm and Listen Actively**