

PARTE 6

RESPONDA LAS PREGUNTAS 1 A 5 DE ACUERDO CON EL SIGUIENTE TEXTO

Lea el texto y responda las preguntas.

En las preguntas 1 a 5, marque A, B, C o D en su hoja de respuesta.

Swift Pizza and Sandwich House

Today we have the pleasure of showing you the best letter written by our customer Mark. He wins £25 for writing about us this week. He is so happy with the orders at Swift Pizza and Sandwich House that he wants to declare a holiday to celebrate his experience here: "Happy burgerday and Merry Sandwichmas to everyone!" he wrote.

Wednesday May 18, 2011.

One typical day I was too tired after working all day long to cook for myself, and I was very hungry. I really wanted something to eat, so I decided to find a burger.

I ordered a half-pound burger and a lamb and chicken sandwich. I also had some special requests about extra cheese and vegetables.

Food arrived very fast (less than twenty minutes) and was hot and fresh. The burger was delicious, and left me wanting more - fortunately I had the sandwich left. It felt as if it was cut just a minute before I opened it - juicy, fresh, and great.

Every single special request I made was completely satisfied, 100%!

And the best thing was that all of the above and some drinks cost me ONLY 10 dollars! If that doesn't say value for money, I don't know what it does.

*It certainly feels great to find new excellent food delivery companies for whenever you don't feel like cooking yourself. I recently had a sad experience with my usual take away restaurant, so I decided to change to something else - and on my first try I got what I wanted!
Order now from Swift Pizza and Sandwich House.*

Mark

QUESTIONS

1. Why did Mark decide to try a different takeaway restaurant?

- A) Because he had a bad experience with his usual restaurant.
- B) Because he wanted to try a new dish.
- C) Because the delivery took too long.
- D) Because he was not hungry.

2. What does the phrase "Happy burgerday and Merry Sandwichmas to everyone!" suggest about Mark's feelings?

- A) He is jokingly expressing how much he enjoyed his food.
- B) He is promoting the restaurant's special holiday.
- C) He is inviting people to a celebration.
- D) He is complaining about the restaurant.

3. What does Mark mean when he says, "Every single special request I made was completely satisfied, 100%!?"

- A) The restaurant followed his instructions perfectly.
- B) He was not happy with the food.
- C) The food was too expensive.
- D) The restaurant ignored his requests.

4. Why does the company include Mark's letter in their advertisement?

- A) To encourage customers to try their food by showing a positive review.
- B) To inform customers about a new menu.
- C) To warn people about other restaurants.
- D) To give details about their pricing policy.

5. What would have likely happened if Mark's food had taken too long to arrive?

- A) He might not have written a positive review.
- B) He would have ordered more food.
- C) He would have gone to another restaurant.
- D) He would have recommended the place anyway.