

Scammers in Thailand

Passage:

In recent years, Thailand has seen a rise in call center scams. Scammers pretend to be bank employees, police officers, or government officials. They call victims, claiming there is a problem with their bank account or that they owe money. The scammers create fear, pressuring victims to transfer money or share personal information.

Some scammers use technology to make their phone numbers look official. They often target the elderly or those unfamiliar with online fraud. Many victims lose their life savings, believing the scam is real.

To protect themselves, people should never share personal details over the phone. If they receive a suspicious call, they should hang up and contact their bank directly. The Thai government and police are working to stop these scams by raising awareness and arresting scammers. However, new scams appear constantly, so people must stay alert and informed.

Questions:

Main Idea & Details

1. What is the main idea of the passage?
 - a) How to open a bank account
 - b) The dangers of call center scams in Thailand
 - c) The benefits of online banking
 - d) Why phone calls are dangerous
2. Who do scammers pretend to be?
 - a) Celebrities
 - b) Tour guides
 - c) Bank employees or government officials
 - d) Teachers

3. What do scammers tell victims?

- a) They have won a prize
- b) They owe money or have bank problems
- c) They need to visit the police station
- d) Their house will be taken away

4. How do scammers make their calls seem real?

- a) They speak in a friendly voice
- b) They use technology to change their phone number
- c) They send gifts first
- d) They meet victims in person

5. Who do scammers often target?

- a) Children
- b) Athletes
- c) The elderly and those unfamiliar with scams
- d) Teachers and doctors

Vocabulary & Inference

6. What does “pressuring victims” mean?

- a) Making them feel relaxed
- b) Making them feel scared and rushed
- c) Giving them free money
- d) Helping them solve a problem

7. What happens if a victim believes the scam?

- a) They report it to the police
- b) They lose money or share private information
- c) They receive a reward
- d) They block the number

8. Why do scammers create fear?

- a) So victims will laugh
- b) So victims will send money quickly
- c) So victims will call the bank
- d) So victims will ignore the call

9. What does “raising awareness” mean?

- a) Keeping people uninformed
- b) Helping people understand a problem
- c) Asking for money
- d) Changing phone numbers

10. Why does the passage say new scams keep appearing?

- a) Scammers always find new ways to trick people
- b) The police allow scammers to work
- c) People love talking on the phone
- d) Banks give money to scammers

Sequence & Cause-Effect

11. What is the first thing scammers do?

- a) They ask for an address
- b) They claim there is a problem with a bank account
- c) They send an email
- d) They visit victims at home

12. What happens after a victim believes the scam?

- a) They hang up
- b) They report it immediately
- c) They send money or give information
- d) They call their friends

13. What should people do if they get a suspicious call?

- a) Hang up and contact their bank
- b) Send money quickly
- c) Give their ID number
- d) Visit the scammer’s office

14. Why do some people fall for scams?

- a) They are in a hurry or feel afraid
- b) They trust the police
- c) They enjoy giving money away
- d) They are friends with scammers

15. What is the final message of the passage?

- a) Scams will never stop
- b) People should stay alert and informed
- c) Banks cannot protect customers
- d) The government cannot catch scammers

Critical Thinking & Application

16. What would happen if no one believed call center scams?

- a) Scammers would stop trying
- b) Banks would close
- c) More people would lose money
- d) Scammers would make more calls

17. Why do scammers prefer phone calls instead of emails?

- a) It is easier to trick people quickly
- b) Emails are expensive
- c) People don't answer phone calls
- d) Phones don't work well

18. How can the Thai government help stop these scams?

- a) By ignoring complaints
- b) By educating people and arresting scammers
- c) By banning all phone calls
- d) By giving scammers jobs

19. What is the best way to check if a call is real?

- a) Ask the scammer many questions
- b) Call the bank or government office directly
- c) Trust the caller if they sound serious
- d) Ask a friend for advice

20. If you receive a scam call, what should you NOT do?

- a) Share personal information
- b) Hang up the call
- c) Report the number to authorities
- d) Warn your family about the scam