9 Renting a car



Economy Our **economy** car is a basic **model**. It is the least expensive model, but it is very comfortable.



Compact The **compact** car is quite small. It is the preferred car for urban driving.



Luxury Our **luxury** car is a **full-size** model. The **trunk** has plenty of room for your luggage.



Requirements to Rent To rent a car from Best Choice Car Rental, you must have a **driver's license** and a major credit card. Before you rent, you must also purchase **insurance**. You must pay for the **mileage** that you use when you return your car.



Get ready!

1 Before you read the passage, talk about these questions.

1 When do travelers rent cars?
2 What kinds of cars do they rent?

Reading

2 Listen and read this brochure from a car rental agency. Choose the correct answers. How many types of car are available to rent?

1 What is the brochure mostly about?
- A the advantages of an economy car
- B the different types of rental cars
- C the rental agency's location
- D the size of the luxury cars

2 What feature comes with every car at Best Choice Car Rental?
- A GPS
- B insurance
- C petrol
- D luggage

3 According to the passage, a good car for city driving is a(n) ___ model.
- A economy
- B luxury
- C full-size
- D compact

Vocabulary

3 Match the words (1-7) with the definitions (A-G).

1 ___ economy
2 ___ mileage
3 ___ insurance
4 ___ compact
5 ___ standard
6 ___ GPS
7 ___ model

- A the least expensive item available
- B the distance that one travels
- C a device that show maps and directions
- D comes with every purchase
- E a type of car available to rent
- F you pay money to a company and the company pays for damage in an accident
- G being small



LIVEWORKSHEETS

4 Write a word that is similar in meaning to the underlined part.

1 Sara rents <u>a large car</u>. It has a lot of space.
c _ _ _ _ _ _

2 George has a lot of money and rents the <u>very expensive car</u>.
_ _ x _ _ _

3 Sheila's bags don't fit in the <u>car's place for storing luggage</u>.
t _ _ _ _

Listening

5 Listen to a conversation between a customer and a rental agent. Mark the following statements as true (T) or false (F).

1 __ The rental company only rents one model of car.

2 __ The agent tells the customer to rent the economy model.

3 __ The customer has a lot of luggage.

6 Listen again. Fill in the blanks.

Rental Agent: Good afternoon. How can I help you?

Customer: Hello. I want to **1** _____ a car. Can you help me?

Rental Agent: Certainly. We rent several different **2** _____.

Customer: Well, I'm looking for something **3** _____.

Rental Agent: Take a look at our **4** _____ model. It's a great choice for budget travelers. But the trunk is rather small.

Customer: That's okay. I don't have much **5** _____. Can you tell me about your rental requirements?

Rental Agent: Sure. You need a **6** _____ _____. And a major credit card.

Speaking

7 With a partner, act out the roles below, based on the dialogue from Task 6. Decide who Student A and Student B are. Then switch roles.

USE LANGUAGE SUCH AS:

I want to rent a car.

Take a look at our ... model

Can you tell me about your rental requirements?

Student A: You are a traveler and you want to rent a car. Ask Student B questions to find out:

- car models
- rental cost
- rental policies

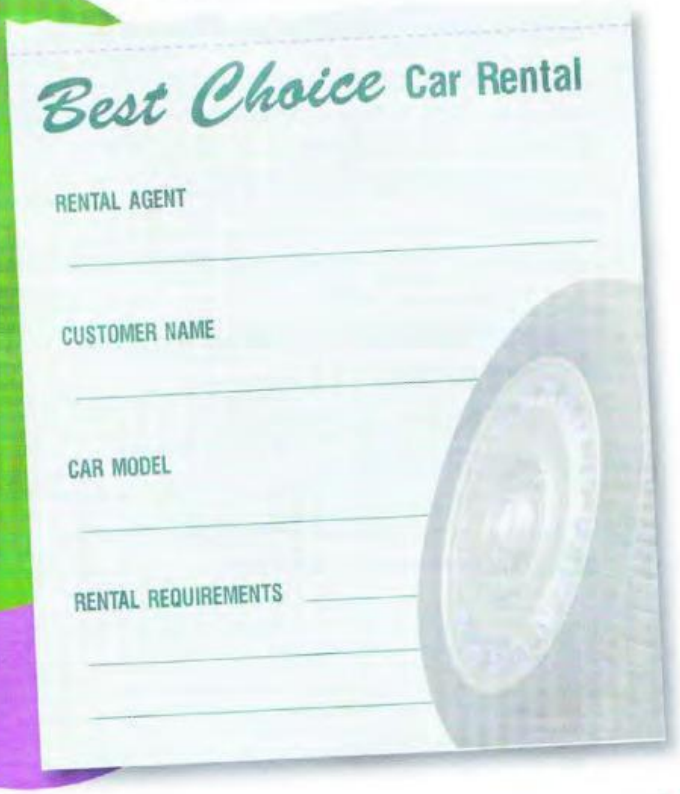
Create personal information about yourself.

Student B: You are a rental agent at Best Choice Car Rental. Answer Student A's questions.

Create personal information about yourself.

Writing

8 Use the dialogue in Task 7 to complete the receipt.



LIVEWORKSHEETS

10 How do you pay?

Get ready!

1 Before you read the passage, talk about these questions.

1 What forms of payment do holidaymakers use?

2 What things should you always take on holiday with you?



Money Matters

Shopping in the Wonderful Town of Preston

Welcome to Preston! Visitors to our town love to shop until they drop. We have many stores that offer great goods and services. But before you go shopping, learn about the different **methods of payment** our businesses accept. Most shops accept **charge cards**, or **credit cards**. And many shops accept **traveler's checks**. Many also accept **debit cards** or **personal checks**. These use money from your **checking account**. Be sure to bring a photo ID with you. This is a kind of **identification** with your photograph on it. Many shops ask for it before completing any **transaction**. It is always a good idea to bring cash when you travel. That's because some transactions are **cash-only**.

Reading

2 Listen and read this pamphlet from the local tourism board. Mark the following statements as true (T) or false (F). How many methods of payment does it mention?

1 __ Charge cards withdraw money from your checking account.

2 __ Businesses ask to see ID when you pay with a personal check.

3 __ Some shops only accept cash.

Vocabulary

3 Scan the passage and write down the different *methods of payment*.

1 t_ _ _e_e_'s _he_ _ _

2 _ _rs_n_ _ _he_ _

3 c_ _ _ _e c_ _ _

4 _ _b_ _ _a_d

5 _r_d_t c_ _ _

4 Complete the sentences. Fill in the blanks with the correct words from the word bank.

word BANK

transaction cash only
checking account identification

1 Gerard pays with a check and shows the clerk his _____.

2 Jimmy pays for the item and the _____ is complete.

3 Ashley opens a _____ and now she can use a personal check or debit card.

4 A _____ business only accepts cash for payment.

LIVEWORKSHEETS

Listening

5 **Listen to a conversation between a store clerk and a customer. Then answer the questions.**

1 The customer can pay with a ____ or cash.

- **A** traveler's check
- **B** personal check
- **C** charge card
- **D** debit card

2 The customer pays with cash because ...

- **A** she does not have identification.
- **B** she lost her charge card.
- **C** the shop doesn't accept traveler's checks.
- **D** the shop is cash-only.

6 **Listen again. Fill in the blanks.**

Clerk: 1 _____ _____. Is this going to be all for you?

Customer: Yes, thank you. How much is it?

Clerk: It comes to 2 _____ _____. How would you like to pay?

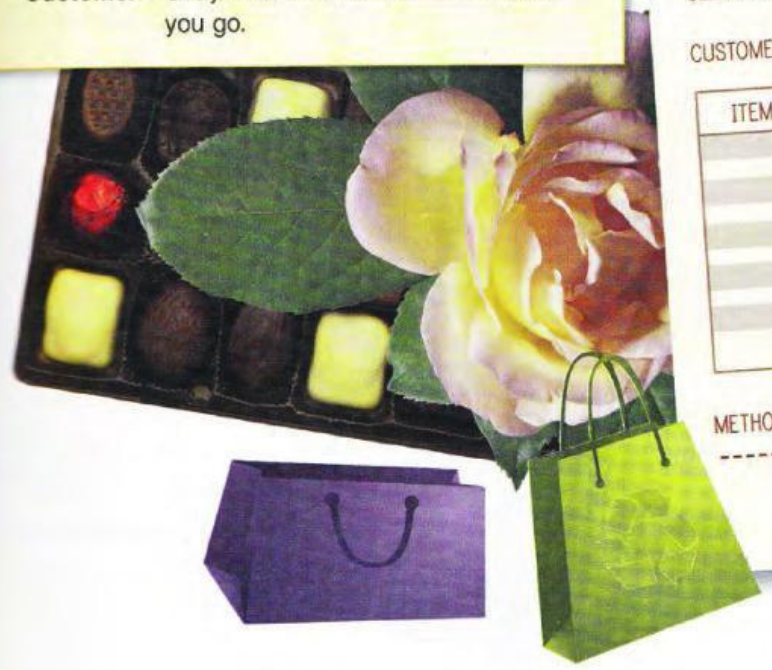
Customer: Do you take 3 _____ _____?

Clerk: No, I'm sorry. We don't accept traveler's checks.

Customer: What other 4 _____ _____ _____ do you accept?

Clerk: We take 5 _____ _____. And we also accept cash.

Customer: Okay. I have some 6 _____. Here you go.



Speaking

7 **With a partner, act out the roles below, based on the dialogue from Task 6. Decide who Student A and Student B are. Then switch roles.**

USE LANGUAGE SUCH AS:

Is this going to be all for you?

How much is it?

What methods of payment do you accept?

Student A: You are clerk at a gift store. Answer Student B's questions.

Create personal information about yourself.

Student B: You are a customer at Preston Gifts. Create personal information about yourself and an item to purchase. Ask Student B questions about:

- the cost of the item
- accepted methods of payment

Writing

8 **Use the dialogue in Task 7 to fill in the receipt.**

PRESTON GIFT STORE

CLERK NAME _____

CUSTOMER NAME _____

ITEM	PRICE

TOTAL _____

METHOD OF PAYMENT _____

Thank you for choosing Preston Gifts. Please come again!

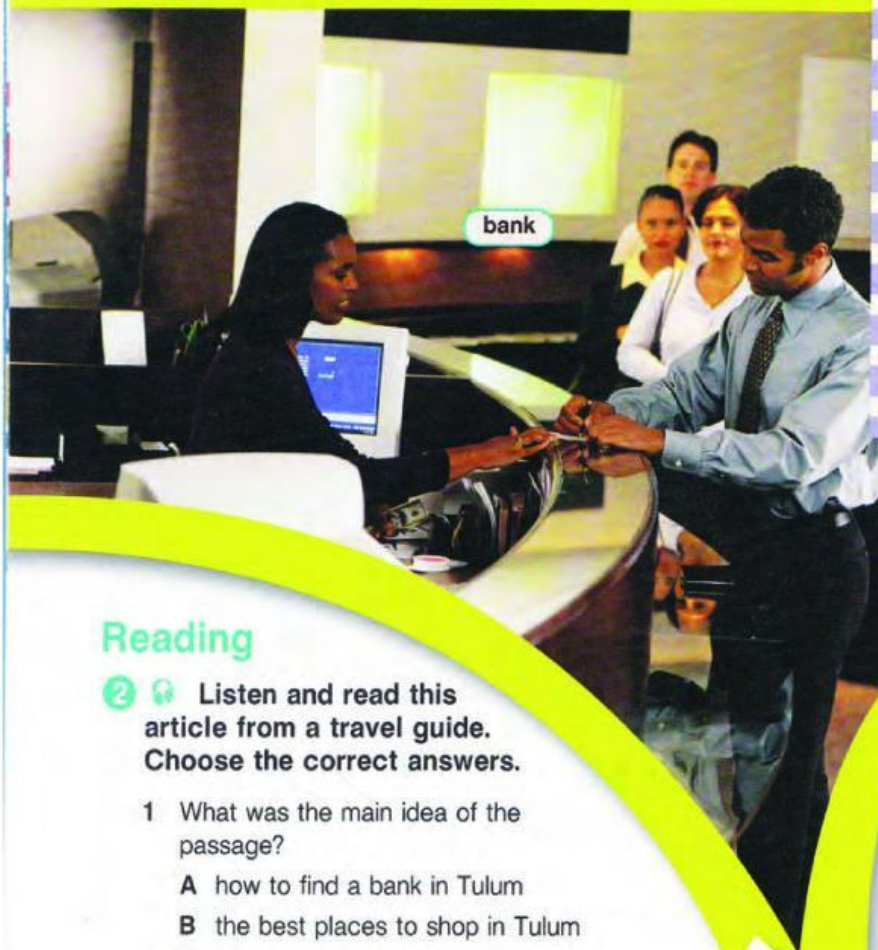
LIVEWORKSHEETS

11 Where to get money

Get ready!

1 Before you read the passage, talk about these questions.

1 How do travelers get cash while on holiday?
2 How can you get cash from your bank?



Need Some Cash?

You arrive in Tulum and you don't have any money.

Don't worry! There are many places to get cash. First, go to the **bank**. Most major banks have **branches** in Tulum. **Business hours** are usually between 9 am and 6 pm Did you arrive late at night? **Withdraw** money from an **ATM**. Just put your card into the machine and enter your **PIN** into the **keypad**. Remember, each bank has its own ATM. Try to use your bank's ATM. If not, there is often a **service charge**, or **service fee**. Finally, you can use a **wire transfer**. Someone at home sends you money **electronically** and you pick it up at a bank.

Explore Guide 7





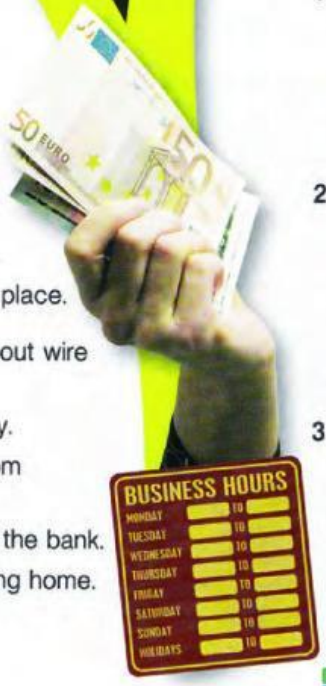
Reading

2 Listen and read this article from a travel guide. Choose the correct answers.

1 What was the main idea of the passage?
- A how to find a bank in Tulum
- B the best places to shop in Tulum
- C where to get cash in Tulum
- D ways to send money electronically

2 Travelers use their bank's ATMs because ...
- A ATMs are easy to locate in new towns.
- B ATMs are open during business hours.
- C travelers don't have to pay a service fee.
- D travelers want transfer money to another place.

3 According to the article, what is NOT true about wire transfers?
- A They involve sending money electronically.
- B They require someone to send money from somewhere else.
- C Travelers pick up transferred money from the bank.
- D Travelers must arrange them before leaving home.



Vocabulary

3 Read the sentence pairs. Choose where the words best fit in the blanks.

1 PIN / bank

The _____ is closed so the traveler uses an ATM.

Kate forgets her _____ so she cannot use the ATM.

2 ATM / branch

Debra uses another bank's _____ and pays a service fee.

Janie visits her bank's local _____.

3 key pad / wire transfer

I use the _____ to enter my PIN.

Pauline's brother sends her money by _____.

LIVEWORKSHEETS

4 Check (✓) the sentence that uses the underlined part correctly.

1 ___ **A** Only Jack knows the PIN for his debit card.

___ **B** Ursula sends a letter to her friend by mail because it's faster to send messages electronically.

2 ___ **A** Sara uses another bank's ATM and the bank pays her a service fee.

___ **B** The bank is closed because it is after its business hours.

3 ___ **A** A keypad is not a safe place to keep money.

___ **B** George withdraws money from his account.

5 Listen and read the article again. What do you usually have to pay a service fee for?

Listening

6 Listen to a conversation between an airport worker and a traveler. Then mark the following statements as true (T) or false (F).

1 ___ The traveler pays a fee to withdraw money from the ATM.

2 ___ The traveler cannot visit National Bank because he doesn't know his PIN.

3 ___ The traveler arrives during the bank's business hours.

7 Listen again. Fill in the blanks.

Traveler: Excuse me. I'm looking for a **1** _____. Can you tell me if there's one nearby?

Worker: National Bank has a **2** _____ here.

Traveler: Perfect. That's the bank I use **3** _____ _____. Where are their offices?

Worker: They are in Terminal 2. But they're **4** _____ for the day. They're only open until 6 pm.

Traveler: Oh no! Where else can I get **5** _____.

Worker: There's a(n) **6** _____ over there.

Traveler: Great! Is it a National Bank ATM?

Worker: No, it's another bank's ATM. So you need to pay a **7** _____ _____ to use it.

Speaking

8 With a partner, act out the roles below, based on the dialogue from Task 7. Decide who Student A and Student B are. Then switch roles.

USE LANGUAGE SUCH AS:

I'm looking for a bank.
Where else can I get cash?
There's an ATM over there.

Student A: You are at an airport. And you need cash. Ask Student B questions to find out:

- where the nearest bank is
- the bank's business hours
- where the ATM is

Student B: You are a worker at an airport. Answer Student A's questions.

Writing

9 Use the dialogue in Task 8 to fill in the information about cash services in the airport.

Dear Traveler,

Thank you for using Tulum Airport.

To get cash, _____.

It is located in _____.

They are open until _____.

Travelers arriving after business hours can use the ATM. To use the ATM, _____

_____

Service fees may apply.



LIVEWORKSHEETS