

KET 1-TEST 4

PART 4

You will hear a woman telephoning a garage about her car.

Listen and complete questions 16 to 20.

You will hear the conversation twice.

Male: Good morning. Jackson's Garage. Can I help you?

Mary: Yes, please. I'm having some _____ with my car. Can you come to have a look at it?

Male: Can I have your name, please, Miss?

Mary: Yes, my name's Mary Wilson.

Male: Now, what's the trouble?

Mary: It's the _____. When I was driving to work this morning, they weren't working very _____.

Male: Oh, dear. Don't worry. We'll come and **repair*** them.

Mary: Thank you.

Male: Can you tell me your _____, please?

Mary: Well, I'm at my office. It's at _____ Hill Road. The car's **parked*** outside the office.

Male: Could we also have your office phone number?

Mary: Yes, it's 350519. Can you come this morning?

Male: I'm afraid we can't. We're very busy until _____.

Mary: It's very important. I really need my car tonight. How soon can you come?

Male: Well, we can come at, say... 2.00 p.m.

Mary: OK, thank you.

Male: And what type of car is it?

Mary: It's a _____ Toyota.

Male: OK. See you this afternoon.

Mary: Great. Thank you. Bye.

*repair (v): sửa chữa

*Park (v) đậu xe, đỗ xe