



**Directions :** Study the table below. Then listen to the audio and write a short answer for each question.

## ICAO's radiotelephonic alphabet

|                  |                   |                  |                  |
|------------------|-------------------|------------------|------------------|
| <b>A</b> Alpha   | <b>H</b> Hotel    | <b>O</b> Oscar   | <b>V</b> Victor  |
| <b>B</b> Bravo   | <b>I</b> India    | <b>P</b> Papa    | <b>W</b> Whiskey |
| <b>C</b> Charlie | <b>J</b> Juliet   | <b>Q</b> Quebec  | <b>X</b> X-ray   |
| <b>D</b> Delta   | <b>K</b> Kilo     | <b>R</b> Romeo   | <b>Y</b> Yankee  |
| <b>E</b> Echo    | <b>L</b> Lima     | <b>S</b> Sierra  | <b>Z</b> Zulu    |
| <b>F</b> Foxtrot | <b>M</b> Mike     | <b>T</b> Tango   |                  |
| <b>G</b> Golf    | <b>N</b> November | <b>U</b> Uniform |                  |

Source: Kim and Billington, 2016

**Situation :** Ground service agents are talking via walkie-talkies about problems during passenger boarding.

1. What are they talking about?

\_\_\_\_\_

2. Why are names and seat numbers mentioned?

\_\_\_\_\_

3. What is the name of the first passenger?

\_\_\_\_\_

4. Where is the first passenger seated?

\_\_\_\_\_

5. What is the first passenger's flight number?

\_\_\_\_\_

6. What is the name of the second passenger?

\_\_\_\_\_

7. Where is the second passenger seated?

\_\_\_\_\_

8. What is the second passenger's flight number?

\_\_\_\_\_

9. Which terminal is the first passenger boarding at?

\_\_\_\_\_

10. Which terminal is the second passenger boarding at?

\_\_\_\_\_