



Making and accepting an apology

Making an apology

Sorry!

Oh dear, I'm (really) sorry.

It's all my fault.

I'm sorry, I didn't mean to.

Don't be mad (at me).

I'm sorry, I made a mistake.

Accepting an apology

Never mind.

It doesn't matter.

Don't worry about it.

Forget about it.

It's OK. It wasn't your fault.

It was an accident.

1 Match 1-6 to a-f.

- | | |
|---|-----------------|
| 1 <input type="checkbox"/> e Don't worry | a matter. |
| 2 <input type="checkbox"/> I'm sorry, I didn't mean | b a mistake. |
| 3 <input type="checkbox"/> It doesn't | c accident. |
| 4 <input type="checkbox"/> I'm sorry, I made | d to drop that. |
| 5 <input type="checkbox"/> It's all my | e about it. |
| 6 <input type="checkbox"/> It's OK. It was an | f fault. |

2 It's Saturday and Rob and Sue are painting Sue's bedroom. Complete the dialogue with the words in the box. There is one extra word.



accident dear mad matter
mean mind worry

Rob: There. That looks good.

Sue: Rob! Your paint! Look at my hair!

Rob: Sorry, Sue. I didn't ¹ mean to get it on your hair!

Sue: Oh, it's OK. It was an ² _____.

Mum: Sue! Look at the paint on the floor!

Sue: Oh ³ _____. I'm really sorry, Mum.

Mum: Never ⁴ _____. We can clean the floor later.

Rob: Mum, don't be ⁵ _____ at me, but I forgot to lock Felix in the kitchen.

Mum: Oh well. Don't ⁶ _____ about it. This room is a mess, anyway.

3 Read the dialogues and circle the correct answer.

- A: I'm really sorry I broke your window.
B: a I didn't mean to. b Don't be mad.
c It's OK. It was an accident.
- A: I'm sorry, I didn't mean to sit on your glasses.
B: a It's all your fault. b Forget about it.
c I made a mistake.
- A: Don't be mad at me, but I forgot to return your book to the library.
B: a Relax. It doesn't matter.
b It was an accident.
c Oh dear. I'm really sorry.
- A: We're going to be late for the film! It's all my fault.
B: a It's a mistake. b No, you didn't.
c Don't worry about it.
- A: I'm sorry, I made a mistake and I told you the wrong time.
B: a Never mind. b Yes, it was.
c Don't be mad at me.

4 Complete the dialogues. Use the words in brackets.

- The waiter has brought the wrong soup.
Waiter: Oh dear, I'm really sorry (really sorry).
Customer: Don't worry about it (worry).
- The boy hasn't tidied his room.
Boy: _____ at me, but I haven't tidied my room (mad).
Dad: _____ (mind).
You can do it later.
- The girl has broken her brother's model plane.
Girl: _____ (sorry). I didn't mean to break your model plane.
Boy: _____ (forget). It was very old.
- You got off the bus at the wrong stop, so you arrived at the theatre late.
You: I'm sorry, I _____ (make / mistake) and I got off at the wrong stop.
Your friend: It _____ (matter).

Extra Online Practice

Unit 4, Video and Communication

LIVEWORKSHEETS