

LISTENING 9 HW

Exercise 1: Listen the audio and fill in the blanks:



SELF-DRIVE TOURS IN THE USA

TRAVEL AGENT: Good morning. World Tours. My name is Jamie. How can I help you?

ANDREA: Good morning. I want some information on _____ tours in the USA. Could you send me a _____?

TRAVEL AGENT: Of course. Could you have your name please?

ANDREA: Andrea Brown.

TRAVEL AGENT: Thank you. And your address?

ANDREA: 24, Ardleigh Road.

TRAVEL AGENT: Can you spell that?

ANDREA: A-R-D-L-E-I-G-H Road.

TRAVEL AGENT: Postcode?

ANDREA: BH5 2OP

TRAVEL AGENT: Thanks. And can I have your phone number?

ANDREA: Is a mobile alright?

TRAVEL AGENT: Fine.

ANDREA: It's 07786643091.

TRAVEL AGENT: Thank you. And can I ask you where you heard about World Tours? From a friend? Or did you see an _____ somewhere?

ANDREA: No, I read about you in the newspaper.

TRAVEL AGENT: OK, I'll get the brochures in the post to you but can I give you some information over the phone. What kinds of things do you want to do on your holiday?

ANDREA: I'm interested in going to California with my family. I've got two children and we want to hire a car.

TRAVEL AGENT: OK. We have a couple of self-drive tours there visiting different _____ in California. The first one begins in Los Angeles and there's plenty of time to visit some of the theme parks there.

ANDREA: That's something on my children's list so I'd want to include that.

TRAVEL AGENT: Good. Then you drive to San Francisco. From San Francisco you can drive to Yosemite Park where you spend a couple of nights. You can choose to stay in a lodge or on the _____

ANDREA: I don't like the idea of staying in a tent. It'd be too hot.

TRAVEL AGENT: Right. And the tour ends in Las Vegas.

ANDREA: OK.

TRAVEL AGENT: The other trip we can arrange is slightly different. It starts in San Francisco. Then you drive south to Cambria.

ANDREA: Someone told me there's a really nice castle near Cambria. Will we go near that?

TRAVEL AGENT: Hearst Castle is on that road so you could stop there.

ANDREA: Good. I'd like to do that. Does this trip also go into the _____?

TRAVEL AGENT: No, it continues to Santa Monica where most people like to stop and do some shopping.

ANDREA: We have enough of that at home so that doesn't interest us.

TRAVEL AGENT: OK. Well you could go straight on to San Diego.

ANDREA: That's good for beaches isn't it?

TRAVEL AGENT: That's right, that's a good place to relax and your children might like to visit the zoo before flying home.

ANDREA: I don't think so. We want some time for sunbathing and swimming.

ANDREA: So how many days are the trips and how much do they cost?

TRAVEL AGENT: The first one I told you about is a self-drive tour through California which lasts twelve days and covers 2,020 kilometres. The shortest journey is 206 km and the longest is 632 kilometres. The cost is £525 per person. That includes accommodation, _____ and a flight but no meals.

ANDREA: OK. And the other trip?

TRAVEL AGENT: That lasts nine days but you spend only three days on the road. You cover about 980 kilometres altogether.

ANDREA: So is that cheaper then?

TRAVEL AGENT: Yes, it's almost a hundred pounds cheaper. It's £429 per person, which is a good deal.

ANDREA: So that covers _____ and _____. What about flights?

TRAVEL AGENT: They aren't included. But these hotels offer dinner in the price.

ANDREA: OK. Well, thank you very much. I'll be _____ when I've had a chance to look at the brochure.

TRAVEL AGENT: I'm pleased to help. Goodbye.

ANDREA: Goodbye.

Exercise 2: Look at the Exercise 1. Find the synonyms/paraphrasing with the words below:

customers don't want to stay in a tent	
shop	
not interested in shopping	
wants to spend time on the beach	
includes	

Exercise 3:

- brochure:
- advert:
- places of interest:
- car rental/ car hire:
- be/ keep in touch:

Exercise 4:

Write **ONE WORD** for each answer.

SELF-DRIVE TOURS IN THE USA	
<i>Example</i>	
Name:	Andrea Brown
Address:	24 1 Road
Postcode:	BH5 2OP
Phone:	(mobile) 077 8664 3091
Heard about company from:	2
Possible self-drive tours	
Trip One:	
- Los Angeles: customer wants to visit some 3 parks with her children - Yosemite Park: customer wants to stay in a lodge, not a 4	
Trip Two:	
- Customer wants to see the 5 on the way to Cambria - At Santa Monica: not interested in shopping - At San Diego, wants to spend time on the 6	

Questions 7–10

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

	Number of days	Total distance	Price (per person)	Includes
Trip One	12 days	7 km	£525	• accommodation • car • one 8
Trip Two	9 days	980 km	9 £	• accommodation • car • 10