HOTEL RESERVATION

Hotel objects

➢ Fill in the blanks to the pictures with the words below.

- a hair dryer
- air conditioning
- a kettle
- a laundry bag
- a mini bar
- slippers
- toiletry
- towel

1.

2.

3.

4.

5.

6.

7.

8.

Fill in the blanks with the words below and complete the dialogue.

-available - Check-in - for - reservation
-reserve - several - spell - view

Receptionist: Good morning. Welcome to The Grand Hotel.
Caller: Hi, good morning. I'd like to make a 1_____ for the first weekend in September. Do you have any rooms 2_____ ?
Receptionist: Yes sir, we have 3_____ rooms. What is the exact date of your arrival?
Caller: The 2nd of September.
Receptionist: For how many nights?
Caller: For two nights.
Receptionist: How many people is the reservation 4_____?
Caller: For two people.
Receptionist: Great. Would you like to have a room with a 5_____of the ocean?
Caller: Yes, that would be excellent. How much does it cost?
Receptionist: Your room is six hundred pounds per night. What is your name, sir?
Caller: Stephen Bond.
Receptionist: Could you 6_____your surname, please?

LIVEWORKSHEETS

Caller: Sure. B-O-N-D.
Receptionist: Thank you. And what is your phone number?
Caller: My number is 987-654-321
Receptionist: Thank you. Now I need your credit card number to _7_____ your room. What type of card is it?
Caller: Visa. The number is 109940567 and the expiry date is July, 2019.
Receptionist: All right Mr Bond, your reservation is for the 2nd of September. 8_____is at 2 o'clock. If you have any questions, please call us.
Caller: Great, thank you very much.
Receptionist: Thank you.

LIVEWORKSHEETS