

b Complete the conversations with sentences 1–6 from a.

1 A Hello, reception.
B Hello. ¹ This is room 315.

A How can I help you?
B ² _____.

There isn't any hot water.
A I'm sorry, madam. ³ _____.
B Thank you.

2 A Hello, reception.
B Hello, this is room 315 again. ⁴ _____,
but there's one more thing.

A How can I help you?
B ⁵ _____.

I can't get a signal.
A I'm sorry, madam. ⁶ _____.

B Thanks.



Go online to practise the Practical English phrases

LIVEWORKSHEETS

b Complete the conversation with the missing words.

1 A Welcome to New York.
B Thanks. It's great to be here.

2 A Do you have a g_____
v_____?
B Yes. I can see the Empire State Building
from my window.

3 A It's time to go. You m_____
b_____ really tired.
B I g_____ you're right.

4 A B_____ t_____
w_____ , it's great to see you again.
B Yes. It's great to see you, t_____.