1 Look at the conversations on page 28 again and complete the sentences with words from the box.

call got here sorry speak take

1 Can I _____ a message?
2 Just a moment, I'll _____ her.
3 Can I _____ to Huda, please?
4 It's Rania _____.
5 I'm _____. You've _____ the wrong number.

2 Write the words in the correct order. Then work in pairs to check and read your conversation together.

Mr. Masri: Hello, who's speaking?
Aziz: Hello Omar. speak / please / I / Jamal / Can / to ?

_____

Mr. Masri: sorry / I'm / got / number / you've / wrong / the .

_____

Aziz: Oh, sorry / goodbye / I'm.

_____

3 Work in pairs. Read and number the sentences in the correct order.

a Thank you. Goodbye. ☐
b Hello, uncle. It's Majed here. Could I speak to Omar, please? ☐
c Sorry, Majed. He isn't at home at the moment. Can I take a message? ☐
d Goodbye, Majed. ☐
e Of course. ☐
f Hello? Who's speaking? ☐
g Could you ask him to call me when he gets home? My number is double seven eight three four one? ☐

4 Work in pairs. Read the conversation aloud.

5 Work in pairs. Act out phone conversations.

- Sit back to back.

1 Student A phones Student B to ask for help with homework. Student B answers. They are friends.
2 Student B calls a friend to ask for help with homework but Student A, the friend's father, answers. Student B asks to speak to the friend.
3 Student A calls Student B. It is a wrong number.
4 Student A calls a friend but the friend is out of the house. Student B answers and offers to take a message. Student A leaves a message.

LIVEWORKSHEETS