3 Progress Check

Reading

1 **Read the text and match the headings (A-H) to the paragraphs (1-7). One heading is extra.**

1 ☐

If you hate airports, you've probably never been to Changi Airport in Singapore. Changi is the airport most often voted best in the world, and it's not hard to understand why.

2 ☐

Changi Airport has two free cinemas, free computer games, free music video and CD listening stations, and a free karaoke-style music studio. There's a roof-top swimming pool for people who fancy a swim, a two-storey indoor tropical butterfly garden to relax in, and a sports area to watch the latest sports news. There are also 500 free Internet stations; free foot- and leg-massage machines; and for transit passengers who have more than five hours to spare before their next connecting flight, there are even free bus tours of Singapore city!

3 ☐

But that's not all. Changi Airport also has a fitness centre and spas where you can get massages and beauty treatments, including 'fish pedicures' where small fish eat the dead skin off your feet! Add to this, 290 tax-free shops, 110 food outlets and a four-storey-high indoor slide for kids and you'll see why Changi Airport is a popular destination even for Singaporeans too. Indeed, many go to Changi Airport at weekends just to shop, dine and enjoy the facilities!

4 ☐

Providing travellers with the best possible travel experience has definitely paid off for the airport. Since opening in 1981, Changi has won over 370 international 'best of' awards.

5 ☐

Many travellers now deliberately choose Singapore as their transit point just because of Changi. Others deliberately arrange their flights so they will have as long a stopover there as possible.

6 ☐

In addition to its amazing range of amenities, the level of service offered at Changi is second-to-none. At Changi Airport there are freshly-cut orchids in the bathrooms. There are even touch screens beside the bathroom sinks so travellers can send text messages to supervisors when toilet paper runs out!

7 ☐

Changi has changed the way travel is done and has set the benchmark for service excellence. It is unique because it offers regular travellers the kinds of perks and first-class luxury usually given only to first-class travellers. Little wonder then that Changi is one of only a handful of airports in the world where passengers are actually happy if their flight is delayed. After all, at what other airport can you go for an open-air swim and get your feet cleaned by fish?

A Maintaining a high standard
B Better outside than in
C A true pioneer
D An airport to change your opinion
E Travel plans are carefully made
F Hugely appealing to locals
G Traveller satisfaction is paramount
H No need to stay inside

LIVEWORKSHEETS