

Reading Test

This Reading Test contains a variety of texts and reading comprehension questions. They are designed to test your ability to read and understand written English. There are three parts. You have 75 minutes to complete this section of the test.

Mark your answers on the separate Answer Sheet provided on page 320.

Part 5

Directions: Read each sentence. You will notice that there is a word or phrase missing. Study the four answer choices and select the one answer: (A), (B), (C), or (D), that best completes the sentence. Then mark your answer on the Answer Sheet.

101. The government's efforts to tackle inflation have been a complete
(A) fail
(B) failing
(C) failure
(D) failed

102. If the train strike goes ahead next week, the committee meeting
(A) was canceled
(B) will cancel
(C) will be canceled
(D) has been canceled

103. It is a large apartment with two bedrooms and a living room.
(A) space
(B) spaced
(C) spacing
(D) spacious

104. You can carry luggage on the train it will not cause injury or inconvenience to other passengers.
(A) provided
(B) so
(C) in case
(D) unless

105. Human beings can tolerate extreme dry heat if they have enough water to the body fluid they lose by sweating.
(A) replace
(B) revive
(C) refresh
(D) refill

106. The club's include a swimming pool, a hair salon, tennis courts, and a sauna.
(A) equipment
(B) facilities
(C) contents
(D) goods

107. The city has a number of interesting neighborhoods that are well worth
(A) explore
(B) to explore
(C) explored
(D) exploring

108. As this matter is now urgent, I would be grateful for a response.
(A) hurried
(B) punctual
(C) prompt
(D) ready

109. arrival, you will be taken to your hotel by your tour guide.

- (A) In
- (B) By
- (C) On
- (D) Since

110. Once your application, an acknowledgment will be e-mailed to you.

- (A) was processed
- (B) is being processed
- (C) will process
- (D) has been processed

111. To a refund, please return the unused item in its original packaging to us within 30 days.

- (A) ask
- (B) apply
- (C) request
- (D) submit

112. The government is trying to encourage banks to money to small businesses.

- (A) lend
- (B) let
- (C) leave
- (D) lease

113. Traffic controls in this neighborhood are strictly enforced, and the for parking your car illegally has been increased to \$100.

- (A) fine
- (B) fee
- (C) price
- (D) cost

114. Only one of hand luggage is allowed on board the aircraft per person, and any excess baggage must be paid for before departure.

- (A) part
- (B) piece
- (C) portion
- (D) ration

115. The committee turned down the proposed development because they felt that the disadvantages would the advantages.

- (A) outweigh
- (B) overbalance
- (C) upset
- (D) control

116. After an uncertain start to the year, shareholders were relieved when the company reported a substantial in profits in the fourth quarter.

- (A) ascent
- (B) grow
- (C) raising
- (D) rise

117. We need to contact the hotel one week before the event to the number of people attending the sales conference.

- (A) confide
- (B) confess
- (C) confirm
- (D) conform

118. Please call the sales office if you need any information on this or any of our international delivery services.

- (A) another
- (B) addition
- (C) increased
- (D) further

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119. One of the main goals of the new registration plan is the risk of online fraud.

(A) reduce
(B) reduced
(C) to reduce
(D) reduction

120. The Grand Hotel, which has recently been refurbished, has been welcoming guests to the beautiful Lake Erie region 1905.

(A) in
(B) since
(C) from
(D) for

121. I am not sure you have seen the latest statistics, so I am attaching them here for your reference.

(A) that
(B) what
(C) if
(D) about

122. We need to have a reliable satellite link that will work we are in the world.

(A) whenever
(B) wherever
(C) whatever
(D) however

123. Our international search and rescue team is ready to travel to any part of the world at just a few hours'

(A) notice
(B) order
(C) request
(D) preparation

124. Thank you for your order, which will be to you by regular mail in the next two days.

(A) shipping
(B) to ship
(C) ship
(D) shipped

125. Please that you keep your purchase receipt, as it will be required for any warranty claims.

(A) ensure
(B) assure
(C) reassure
(D) treasure

126. you need someone to pick you up from the airport, or will you take a taxi to your hotel?

(A) Can
(B) Do
(C) Are
(D) Have

127. Please do not to contact me if you have any questions or concerns about this letter.

(A) stop
(B) hesitate
(C) pause
(D) worry

128. All respondents to the survey were assured that any information they provided with complete confidentiality.

(A) will treat
(B) is treating
(C) was treated
(D) would be treated

129. More than 14,000 people took in the annual fundraising event, with all money raised being donated to the charity "Save the Children."

(A) part
(B) care
(C) interest
(D) place

130. Alison has just completed a research project in India, a government travel scholarship that she was awarded last summer.

(A) thanks to
(B) based on
(C) as regards
(D) on condition

Part 6

Directions: Read each text. You will notice that there are four blanks. These are places where a word, phrase or sentence is missing. For each blank, study the four answer choices and select the one answer: (A), (B), (C), or (D), that best completes the text. Then mark your answer on the Answer Sheet.

Questions 131–134 refer to the following e-mail.

Dear Ms. Hammond,

Thank you for contacting us about the recent difficulty you experienced in making an online booking. Please **131** our sincere apologies for the inconvenience.

132. We listen carefully to our customers, so please be confident that this issue will be **133** investigated. I have instructed a member of our client services team to contact you once we have looked into the matter.

Once again, thank you for your feedback, and I hope you **134** staying in one of our hotels again.

Sincerely,

Jake Manning

Customer Service

131. (A) accept
(B) allow
(C) take
(D) receive

132. (A) We hope you enjoyed your stay.
(B) Your feedback is very important to us.
(C) We look forward to meeting you.
(D) Online bookings are heavily discounted.

133. (A) through
(B) thorough
(C) throughout
(D) thoroughly

134. (A) considered
(B) will consider
(C) had considered
(D) considering

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Questions 135–138 refer to the following notice.

Fire Evacuation Procedures

135

Please read the following guidelines carefully.

• Be prepared

Make sure you are 136 with exactly what you need to do if a fire breaks out.

Check the emergency route with your line manager if necessary, and always participate in fire drills, 137 busy you are.

• Act quickly

In the event of a fire on the premises, don't delay your escape by trying to save equipment or valuables. Make your way to the designated safe area as quickly as you can. On no account should you try to 138 the cause of the fire.

135. (A) This is an important notice to all our valued customers.

(B) Thank you for participating in this safety drill.

(C) We take responsibility for the safety of our employees very seriously.

(D) Guidelines for extinguishing fires on the premises.

136. (A) informed

(B) familiar

(C) used

(D) well known

137. (A) however

(B) nevertheless

(C) regardless

(D) even though

138. (A) inquire

(B) require

(C) estimate

(D) investigate

139. Thank you for your support. We hope you will be able to join us for our annual

two days.

(A) shopping

(B) to shop

(C) the

(D) shopped

Questions 139–142 refer to the following article.

Telecommunications giant A&N Systems today announced plans to lay off 3,500 workers, or TEN percent of its 139 , in an effort to cut costs by \$1 billion in the next fiscal year. Given the company's troubles over recent years, the 140 was widely expected. However, many analysts are surprised at the drastic nature of the cuts, since the company had shed a large number of employees 141 in the year when it closed its factory in Ohio in May. A&N also confirmed it will be selling its plant in Puerto Rico, though it expects none of the 5,000 workers there 142 their jobs as a result.

139. (A) workplace
(B) worker
(C) workforce
(D) workstation

140. (A) data
(B) research
(C) information
(D) news

141. (A) earlier
(B) before
(C) sooner
(D) prior

142. (A) lose
(B) losing
(C) to lose
(D) lost

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Questions 143–146 refer to the following memo.

From: Nathan Wilkins
To: Department heads
Subject: Unauthorized staff absences

MEMO

To all Dept. Managers

I would like to clarify our policy on unauthorized staff absences. **143**

In the first instance, speak with the employee to determine the reason for the absence.

There may be a good reason, such as a personal or family problem. A certain amount of **144** is advised, but you need to be fair and consistent.

If no good reason is given, you should refer them to the terms in their contract of employment.

Make it clear that unauthorized absences negatively impact their coworkers and disrupt the company's operations.

145 the matter persist, then issue the employee with a written warning. In cases where this is ignored, you can hold a disciplinary hearing. You are within your powers

146 the employee if their actions constitute gross negligence in your view.

143. (A) This has become an increasing issue recently.
(B) Thank you again for your efforts in this regard.
(C) There can be no exceptions to this rule.
(D) Therefore your cooperation is appreciated.

144. (A) distinction
(B) discretion
(C) discernment
(D) discrimination

145. (A) If
(B) When
(C) Should
(D) However

146. (A) dismissed
(B) dismissing
(C) dismiss
(D) to dismiss