

1. The ... store has a wide range of products, from clothing to electronics.
a. department b. shopping c. service d. complaint
2. I lost my ... card last week and had to cancel it.
a. refund b. tag c. furniture d. credit
3. The store ... was very helpful and showed me several options.
a. bargain b. assistant c. designer d. jewellery
4. The price ... was torn, so I couldn't see the price.
a. tag b. cost c. style d. card
5. The store is having a big ... this weekend.
a. refund b. sale c. department d. silk
6. The ... rooms were crowded, so I had to wait in line.
a. try b. opening c. uniform d. changing
7. The store ... at 9 a.m. every day.
a. opens b. cashes c. costs d. suits
8. The dress is by a well-known
a. customer b. designer c. assistant d. damaged
9. The sale was a ..., so I bought several items.
a. bargain b. refund c. fashionable d. cost
10. There was a long line at the
a. complaints b. checkout c. service d. reduced

Fill in with the words: **damaged – queue – furniture – try on – complaint – refund**

I had to wait in a long ... to ... the new dress I bought. Unfortunately, when I got home, I noticed a small ... spot on the sleeve. I decided to return it and ask for a The store was very understanding and processed my ... quickly. I'm glad I didn't have to deal with any damaged ... like the time I bought a broken bookshelf.