

# Shopping

## VOCABULARY BANK

### 1 IN A SHOP OR STORE

a Match the words and photos.

- basket**
- 1 changing room**
- (self-service) checkout**
- customer**
- receipt**
- shelves /ʃelfz/ (singular shelf)**
- shop assistant**
- shopping bag**
- the sales**
- till**
- trolley /'trɔli/**



b 4.12 Listen and check.

c Match the sentences.

- 1 Can I **help** you?
- 2 What **size** are you?
- 3 Can I **try on** this shirt?
- 4 This shirt doesn't **fit** me.
- 5 That jacket really **suits** you!
- 6 I'm going to **take** these trousers **back**.

- a Yes, the changing rooms are over there.
- b It's too big for me.
- c You always look good in red.
- d I'm just looking, thank you.
- e I'm a medium.
- f They're too short.

d 4.13 Listen and check.

### 2 ONLINE

a Read the text about shopping online. Then complete the phrases with words from the list.

account /ə'kaunt/ auction /'aʊtʃn/  
basket /'baʊskɪt/ checkout /tʃekəʊt/  
debit /'debit/ delivery /dɪ'lɪvəri/  
item /'aɪtəm/ next-day /'nekst deɪ/  
payment /peɪmənt/ website /'websaɪt/

b 4.14 Listen and check.

**ACTIVATION** Talk to a partner. Do you prefer buying things in 'real' shops or online? Why?

**+** p.32

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Go

All major chain stores and many other shops sell online, and a lot of people prefer <sup>1</sup>**going to their website** than the actual shop. The first time you use a site, you usually have to <sup>2</sup>**create an** \_\_\_\_\_ where you give your personal details. Then you choose what you want to buy, and <sup>3</sup>**click on each** \_\_\_\_\_. Everything you buy goes <sup>4</sup>**in your** \_\_\_\_\_, usually at the top right of the page. When you are ready to pay you click on <sup>5</sup>**proceed to** \_\_\_\_\_. You then have to give the <sup>6</sup>\_\_\_\_\_ **address** where you want them to send your things. You can usually pay extra for <sup>7</sup>\_\_\_\_\_ **delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example <sup>8</sup>**with a credit or** \_\_\_\_\_ **card** or with PayPal, and <sup>9</sup>**give your** \_\_\_\_\_ **details**, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at <sup>10</sup>\_\_\_\_\_ **sites** like eBay.