

Shopping

VOCABULARY BANK

1 IN A SHOP OR STORE

a Match the words and photos.

- ☐ basket
- ☐ changing room
- ☐ (self-service) checkout
- ☐ customer
- ☐ receipt
- ☐ shelves /ʃelvz/ (singular shelf)
- ☐ shop assistant
- ☐ shopping bag
- ☐ the sales
- ☐ till
- ☐ trolley /ˈtrɒli/

b 4.12 Listen and check.

c Match the sentences.

- 1 Can I **help** you?
- 2 What **size** are you?
- 3 Can I **try on** this shirt?
- 4 This shirt doesn't **fit** me.
- 5 That jacket really **suits** you!
- 6 I'm going to **take** these trousers **back**.

- a Yes, the changing rooms are over there.
- b It's too big for me.
- c You always look good in red.
- d I'm just looking, thank you.
- e I'm a medium.
- f They're too short.

d 4.13 Listen and check.



2 ONLINE

a Read the text about shopping online. Then complete the phrases with words from the list.

account /əˈkaʊnt/ auction /ˈɔːkʃən/
basket /ˈbɑːskɪt/ checkout /ˈtʃekəʊt/
debit /ˈdeɪt/ delivery /dɪˈlɪvəri/
item /aɪtəm/ next-day /ˈnekst deɪ/
payment /ˈpeɪmənt/ website /ˈwebsaɪt/

b 4.14 Listen and check.

ACTIVATION Talk to a partner. Do you prefer buying things in 'real' shops or online? Why?

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Search our help pages

Go

All major chain stores and many other shops sell online, and a lot of people prefer ¹**going to their website** than the actual shop. The first time you use a site, you usually have to ²**create an** _____ where you give your personal details. Then you choose what you want to buy, and ³**click on each** _____. Everything you buy goes ⁴**in your** _____, usually at the top right of the page. When you are ready to pay you click on ⁵**proceed to** _____. You then have to give the ⁶_____ **address** where you want them to send your things. You can usually pay extra for ⁷_____ **delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸**with a credit or** _____ **card** or with PayPal, and ⁹**give your** _____ **details**, for example your credit card number and expiry date. Finally you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰_____ **sites** like eBay.