

KIARA CONNELL

444 KINGSWAY, MANCHESTER M60 3TT
07912345678 | K.CONNELL@EXAMPLE-EXAMPLE.CO.UK

Motivated university student pursuing degree in marketing while working in hospitality. Possess hands-on professional experience in coffee-making and sales. Proven history serving customers in fast-paced environment.

WORK HISTORY

Arabica Co.

Barista // Manchester // August 2020 – Current

- Prepared coffee, cleaned dining areas, opened register and carried out other opening duties.
- Maintained regular and consistent attendance and punctuality.
- Ordered, received and stocked supplies and retail products.
- Constantly expanded personal knowledge of coffee styles and varieties, providing knowledgeable customer guidance.
- Trained new and junior staff members on coffee-making techniques, including grinding, steaming and latte art.

Shop & Save

Cashier // London // February 2018 – July 2020

- Processed POS transactions, including checks, cash and credit purchases or refunds.
- Bagged up merchandise by following standard procedures.
- Worked with customer service to resolve issues.
- Operated cash registers with proficiency during high-volume shopping times, reducing customer queues.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.

SKILLS

- Cash register operation
- Inventory management
- Speedy and efficient
- Highly organised
- Strong communication skills
- Attention to detail
- Research
- Administrative support

EDUCATION

A-Levels - English, Business Studies, Media Studies

Peckham College // London // July 2020