

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mougey Fine Gifts is known for its large range of ----- goods.
(A) regional
(B) regionally
(C) region
(D) regions
102. Income levels are rising in the ----- and surrounding areas.
(A) family
(B) world
(C) company
(D) city
103. Since we had a recent rate change, expect ----- next electricity bill to be slightly lower.
(A) you
(B) yours
(C) yourself
(D) your
104. Hotel guests have a lovely view of the ocean ----- the south-facing windows.
(A) up
(B) except
(C) onto
(D) through
105. Mr. Kim would like ----- a meeting about the Jasper account as soon as possible.
(A) to arrange
(B) arranging
(C) having arranged
(D) arrangement
106. The factory is ----- located near the train station.
(A) regularly
(B) conveniently
(C) brightly
(D) collectively
107. Because of transportation ----- due to winter weather, some conference participants may arrive late.
(A) are delayed
(B) to delay
(C) delays
(D) had delayed
108. Proper maintenance of your heating equipment ensures that small issues can be fixed ----- they become big ones.
(A) as a result
(B) in addition
(C) although
(D) before

109. The information on the Web site of Croyell Decorators is ----- organized.
(A) clear
(B) clearing
(C) clearest
(D) clearly
110. The Copley Corporation is frequently ----- as a company that employs workers from all over the world.
(A) recognized
(B) permitted
(C) prepared
(D) controlled
111. Payments made ----- 4:00 P.M. will be processed on the following business day.
(A) later
(B) after
(C) than
(D) often
112. Greenfiddle Water Treatment hires engineers who have ----- mathematics skills.
(A) adjusted
(B) advanced
(C) eager
(D) faithful
113. After ----- the neighborhood, Mr. Park decided not to move his café to Thomasville.
(A) evaluation
(B) evaluate
(C) evaluating
(D) evaluated
114. The average precipitation in Campos ----- the past three years has been 22.7 centimeters.
(A) on
(B) for
(C) to
(D) under
115. Improving efficiency at Perwon Manufacturing will require a ----- revision of existing processes.
(A) create
(B) creativity
(C) creation
(D) creative
116. Conference attendees will share accommodations ----- they submit a special request for a single room.
(A) even
(B) unless
(C) similarly
(D) also
117. To receive -----, please be sure the appropriate box is checked on the magazine order form.
(A) renew
(B) renewed
(C) renewals
(D) to renew
118. Donations to the Natusi Wildlife Reserve rise when consumers feel ----- about the economy.
(A) careful
(B) helpful
(C) confident
(D) durable
119. When ----- applied, Tilda's Restorative Cream reduces the appearance of fine lines and wrinkles.
(A) consistent
(B) consist
(C) consistently
(D) consisting
120. The marketing director confirmed that the new software program would be ready to ----- by November 1.
(A) launch
(B) facilitate
(C) arise
(D) exert

121. Satinesse Seat Covers will refund your order ----- you are not completely satisfied.
(A) if
(B) yet
(C) until
(D) neither
122. In the last five years, production at the Harris facility has almost doubled in -----.
(A) majority
(B) edition
(C) volume
(D) economy
123. Ms. Tsai will ----- the installation of the new workstations with the vendor.
(A) coordinated
(B) to coordinate
(C) coordination
(D) be coordinating
124. An upgrade in software would ----- increase the productivity of our administrative staff.
(A) significantly
(B) persuasively
(C) proficiently
(D) gladly
125. The Rustic Diner's chef does allow patrons to make menu -----.
(A) substituted
(B) substituting
(C) substitutions
(D) substitute
126. Ms. Rodriguez noted that it is important to ----- explicit policies regarding the use of company computers.
(A) inform
(B) succeed
(C) estimate
(D) establish
127. ----- Peura Insurance has located a larger office space, it will begin negotiating the rental agreement.
(A) Happily
(B) Now that
(C) Despite
(D) In fact
128. Mr. Tanaka's team worked ----- for months to secure a lucrative government contract.
(A) readily
(B) diligently
(C) curiously
(D) extremely
129. Though Sendark Agency's travel insurance can be purchased over the phone, most of ----- plans are bought online.
(A) whose
(B) his
(C) its
(D) this
130. Garstein Furniture specializes in functional products that are inexpensive ----- beautifully crafted.
(A) thus
(B) as well as
(C) at last
(D) accordingly

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

NOTICE

To continue providing the highest level of _____ to our corporate tenants, we have scheduled the south lobby restrooms for maintenance this weekend, May 13 and May 14. _____ this time, the restrooms will be out of order, so tenants and their guests should instead use the facilities in the north lobby.

We _____ for any inconvenience this might cause. _____.

Denville Property Management Partners

131. (A) serve
(B) served
(C) server
(D) service

132. (A) Along
(B) During
(C) Without
(D) Between

133. (A) apologize
(B) organize
(C) realize
(D) recognize

134. (A) If you would like to join our property management team, call us today.
(B) Thank you for your patience while the main lobby is being painted.
(C) Please do not attempt to access the north lobby on these days.
(D) Questions or comments may be directed to the Management Office.

Questions 135-138 refer to the following customer review.

I recently received a last-minute invitation to a formal dinner. I bought a suit and needed it tailored as _____ as possible. A friend suggested that I use Antonio's Tailoring Shop in downtown Auckland. When I met Antonio, he gave me his full attention _____ his shop was busy. He took the time to listen to me and carefully noted all my measurements. He then explained all the tailoring costs up front and assured me that he could have my suit ready in three days, but he had it done in two! _____.

Antonio has run his shop for over 30 years, and his experience really shows. He is a _____ tailor. I highly recommend him.

Jim Kestren, Auckland

135. (A) quickly
(B) quicken
(C) quickest
(D) quickness

136. (A) as far as
(B) even though
(C) such as
(D) whether

137. (A) Of course, the shop is busiest on Saturdays.
(B) The suit fits me perfectly too.
(C) I made another purchase.
(D) He used to sell shirts.

138. (A) former
(B) temporary
(C) superb
(D) best

Questions 139-142 refer to the following letter.

Dear Director Yoshida,

Thank you for your school's interest in visiting our farm next month. Please note that children must be at least six years old to visit and tour the farm. 139. I have enclosed a list of the 140. activities available for our young visitors. Two of these 141. must be scheduled in advance. They are a cheese-making class and an introduction to beekeeping. Both are very popular with our visitors.

Please let 142. know your selection by early next week. I look forward to welcoming your group soon!

Sincerely,

Annabel Romero, Coordinator
Merrytree Family Farm

139. (A) In the event of bad weather, the animals will be inside.
(B) There are no exceptions to this policy.
(C) Ones younger than that can find much to enjoy.
(D) This fee includes lunch and a small souvenir.

140. (A) legal
(B) artistic
(C) athletic
(D) educational

141. (A) events
(B) plays
(C) treatments
(D) trips

142. (A) they
(B) me
(C) her
(D) one

Questions 143-146 refer to the following e-mail.

To: Lakshmi Aiyar
From: info@healthonity.com
Date: February 8
Subject: Healthonity Dental

Dear Ms. Aiyar,

We, the dental health professionals of the Healthonity Dental Center, are to introduce our
just-opened practice. We aim to provide access to the largest team of dental specialists in the
region. On our Web site, you can see a comprehensive list of the procedures we offer. .
The members of our practice share a passion for helping people maintain beautiful and healthy
smiles.

Contact our center today at 305-555-0121 an initial evaluation. All first-time will
benefit from a 50 percent discount on the cost through the end of the month.

Sincerely,

The Team at Healthonity Dental Center

143. (A) prouder
(B) proudly
(C) pride
(D) proud

144. (A) They include general and cosmetic procedures.
(B) We have relocated from neighboring Hillsborough.
(C) The Web site is a creation of A to Z Host Builders.
(D) Several of them are surprisingly expensive.

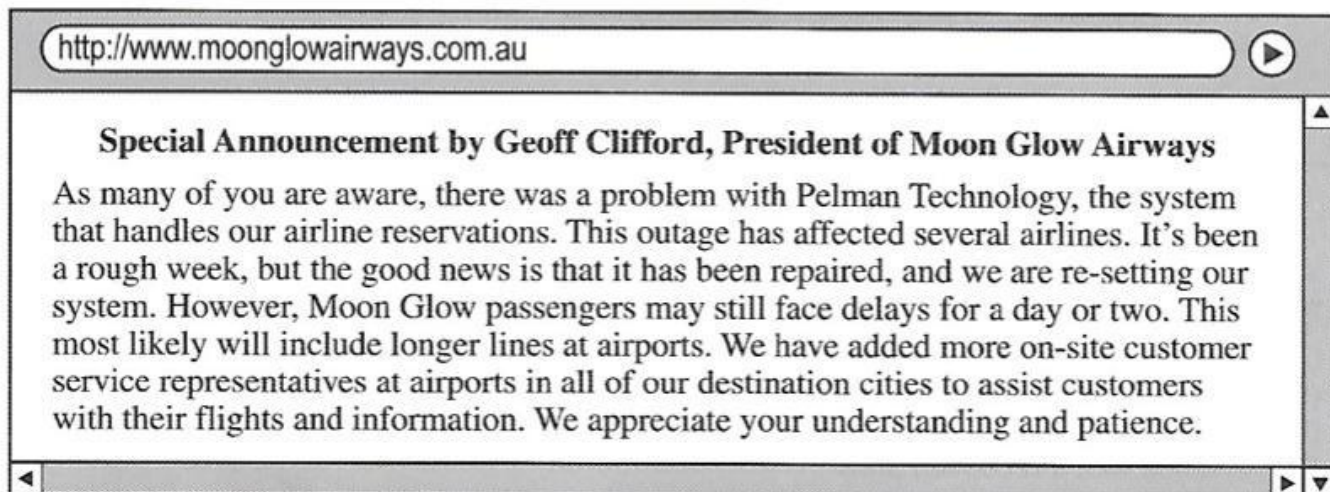
145. (A) scheduled
(B) to schedule
(C) scheduling
(D) being scheduled

146. (A) shoppers
(B) residents
(C) patients
(D) tenants

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following Web page.



The screenshot shows a web browser window with the address bar containing <http://www.moonglowairways.com.au>. The main content area displays a "Special Announcement by Geoff Clifford, President of Moon Glow Airways". The text of the announcement discusses a recent technical problem with the airline's reservation system, its resolution, and the resulting flight delays and customer service measures.

Special Announcement by Geoff Clifford, President of Moon Glow Airways

As many of you are aware, there was a problem with Pelman Technology, the system that handles our airline reservations. This outage has affected several airlines. It's been a rough week, but the good news is that it has been repaired, and we are re-setting our system. However, Moon Glow passengers may still face delays for a day or two. This most likely will include longer lines at airports. We have added more on-site customer service representatives at airports in all of our destination cities to assist customers with their flights and information. We appreciate your understanding and patience.

147. What is the purpose of the announcement?

- (A) To report on airport renovations
- (B) To give an update on a technical problem
- (C) To introduce a new reservation system
- (D) To advertise airline routes to some new cities

148. According to Mr. Clifford, what has the airline temporarily increased?

- (A) The number of flights available
- (B) Dining options on flights
- (C) Assistance for customers at airports
- (D) Prices for international flights

Questions 149-150 refer to the following job advertisement.

Video Captioners—Work from Home

Kiesel Video is seeking detail-oriented people to use our software to add text captions to a wide variety of video material, such as television programs, movies, and university lectures. We will provide free online training. Successful applicants must possess strong language skills and have a computer, a headset, and high-speed Internet access.

The position features:

- Flexible hours—you work as much or as little as you want.
- Choice of projects—we have work in many types of content.
- Good pay—our captioners earn \$350 to \$1,100 a week, depending on the assignment.

Apply today at www.kieselvideo.com/jobs

149. What are applicants for this position required to have?

- (A) Experience in video production
- (B) Certain pieces of equipment
- (C) A university degree in language studies
- (D) An office with a reception area

150. What is true about the job?

- (A) It is a full-time position.
- (B) It pays a fixed salary.
- (C) It involves some foreign travel.
- (D) It offers a choice of assignments.

Questions 151-152 refer to the following report.

February 1

SOFTWARE TESTING REPORT

Version of Software Program: Konserted 2.5

Testing Dates: January 10–12

Number of Participants: 8

Software Testing Overview: Participants were asked to complete a series of tasks testing the functionality of the revised Konserted interface. In task number 1, participants searched for a concert in a designated area. In task number 2, participants searched for new friends on the site. In task number 3, participants invited friends to a concert. In task number 4, participants posted concert reviews, photos, and videos.

Initial Findings: Task number 3 proved the most challenging, with three participants unable to complete it in under two minutes. A potential cause for this difficulty may be the choice of icons in the menu bar. Clearer, more intuitive icons could make this task easier to complete for participants.

151. What is true about the software testing?

- (A) It included multiple versions of Konserted.
- (B) It was done over several days.
- (C) It required participants to complete a survey.
- (D) It took place at a series of concerts.

152. What action was difficult for users to complete?

- (A) Searching for an event
- (B) Searching for friends
- (C) Inviting friends to a performance
- (D) Posting reviews to a Web site

Questions 153-155 refer to the following e-mail.

E-mail	
To:	catiyeh@mymailroom.au
From:	achen@mutamark.au
Date:	1 July
Subject:	Mutamark conference

Dear Ms. Atiyeh,

To follow up on our phone conversation earlier today, I would like to extend to you a formal written invitation to speak at the eighth annual Mutamark conference, scheduled to take place this year from 17 to 20 September in Zagros. Because you drew a sizeable crowd when you appeared at the conference in the past, we will be making special arrangements for your visit this time. The Blue Room at the Debeljak Hotel holds only 120, so this year we are also booking the Koros Hall, which has a capacity of 270. We can offer you a 40-to-50-minute slot on the last day of the conference, when attendance should be at its peak. Please e-mail me to confirm your acceptance and to let me know more about your audiovisual requirements. We can provide overhead projection for still images if you will be using them again.

Very best regards,

Alex Chen, Conference Planning
Mutamark Headquarters, Melbourne

153. What is indicated about Ms. Atiyeh's previous appearance at Mutamark?

- (A) It was very well attended.
- (B) It was moved to a larger venue.
- (C) It featured a musical performance.
- (D) It took place at the Koros Hall.

154. How many people can the Koros Hall accommodate?

- (A) 40
- (B) 50
- (C) 120
- (D) 270

155. When will Ms. Atiyeh most likely appear at the Mutamark conference?

- (A) On September 17
- (B) On September 18
- (C) On September 19
- (D) On September 20

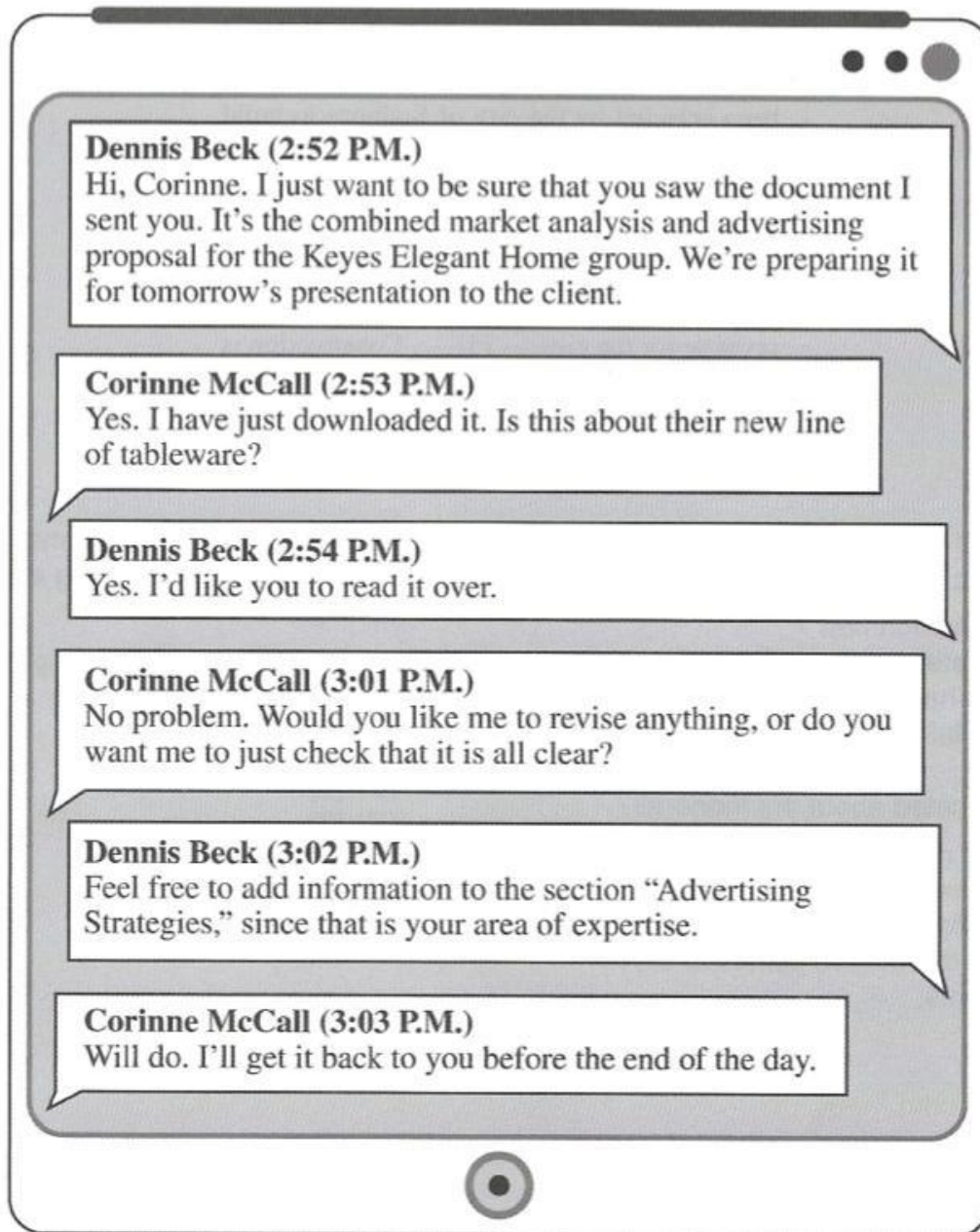
Questions 156-158 refer to the following article.

Monorail Coming to Sudbury

(4 Feb.)—Ottawa-based Saenger, Inc., has been selected by the city of Sudbury to build a monorail system that will connect the city's commercial district to the airport. — [1] —. Funding for the system is drawn from a combination of public agencies and private investors. — [2] —. Ticket sales for the monorail will also provide a new source of revenue for the city. — [3] —. Construction is slated to begin in early June and is expected to be completed within four years. — [4] —.

156. What kind of business most likely is Saenger, Inc.?
- (A) A construction firm
 - (B) A real estate agency
 - (C) A cargo-handling company
 - (D) A financial services provider
157. What is indicated about the monorail?
- (A) It needs more funding from investors.
 - (B) It will take years to finish.
 - (C) It was proposed by airport officials.
 - (D) It offers discounted tickets to city residents.
158. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Along the way, the line will stop at nine stations."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 159-160 refer to the following text-message chain.



159. At 3:01 P.M., what does Ms. McCall most likely mean when she writes, "No problem"?
- (A) She did not have any issues logging on to her computer.
 - (B) She does not think a document has errors.
 - (C) She is willing to review a document.
 - (D) She has time to meet representatives from Keyes Elegant Home.
160. What type of work does Ms. McCall most likely do?
- (A) Marketing
 - (B) Accounting
 - (C) Legal consulting
 - (D) Information technology services

Questions 161-164 refer to the following e-mail.

To:	Mara Renaldo <mrenaldo@viyamail.com>
From:	Lisa Yang <lyang@staffordsvillefair.org>
Date:	May 28
Subject:	RE: Staffordsville Craft Fair

Dear Ms. Renaldo,

Thank you for your interest in selling your handcrafted items at the annual Staffordsville Craft Fair. Please note that all applicants must submit a \$25 application fee, whether or not they want to share a space with another applicant. Moreover, all applicants must submit a minimum of four photographs of their work in order to be considered as a vendor. — [1] —.

In addition to photographs, we ask that you submit a rough sketch showing how you would display your work. Since you propose to share a space with a friend, local potter Julia Berens, it would be helpful if your sketch could indicate how you are planning to use the space jointly. — [2] —.

Also, because we hold the fair rain or shine, all vendors must supply their own tenting to protect themselves and their wares from the possibility of rain. — [3] —.

Finally, please be aware that every year we receive far more applications from jewelry makers than we can accept. We hope that you will not be too discouraged if your work is not accepted this year, as you are applying for the first time. — [4] —.

Thanks again, and best of luck with your application,

Lisa Yang

161. What is suggested about the craft fair?

- (A) It takes place in downtown Staffordsville.
- (B) It is being held for the first time.
- (C) It specializes in locally produced crafts.
- (D) It will be held outdoors.

162. What is NOT mentioned as a requirement for selling at the craft fair?

- (A) Sharing a space with another participant
- (B) Paying a fee to participate
- (C) Submitting images of the crafts
- (D) Providing one's own tenting

163. What does Ms. Renaldo most likely sell?

- (A) Sketches
- (B) Photographs
- (C) Pottery
- (D) Jewelry

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Make sure they clearly represent the items you wish to offer for purchase at the event."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]



SLEEP SOUNDLY SOLUTIONS

Thank you for choosing Sleep Soundly Solutions!

The updated control panel is linked to an integrated system that allows you to activate and disable all security systems in your home, including your Sleep Soundly motion sensor as well as your fire, smoke, and carbon monoxide detectors.

All Sleep Soundly residential alarm systems have been tested thoroughly to ensure the highest quality and sensitivity, so you can sleep soundly in the knowledge that your home is protected. We have also developed a new smartphone application that will notify you of any disturbances wherever you are. The app is available for download now.

Sleep Soundly control equipment is carefully manufactured for use with Sleep Soundly detectors and alarms. Using products manufactured by other companies may result in an alarm system that does not meet safety requirements for residential buildings or comply with local laws.

165. In what industry does Sleep Soundly Solutions operate?

- (A) Real estate
- (B) Life insurance
- (C) Home security
- (D) Furniture moving

167. The word "meet" in paragraph 3, line 3, is closest in meaning to

- (A) greet
- (B) touch
- (C) satisfy
- (D) experience

166. What new product is being offered by Sleep Soundly Solutions?

- (A) An outdoor motion sensor
- (B) A smartphone application
- (C) Home installation service
- (D) Fire detection equipment