

FULL NAME : _____
CLASS : _____

DATE OF TEST: _____

The following dialogue is for question number 1-3

Tom: Hey Jenny, do you need a ride to the airport?

Jenny: Oh, if you wouldn't mind. I'd appreciate it.

Tom: Sure, I don't mind lending you a hand.

Jenny: Thank you. I'll let you know my flight time once it's confirmed.

1. What does Tom offer?
 - A. His hand
 - B. A ride to a destined place
 - C. Flight schedule
 - D. Pick her up at airport
2. What is Jenny's response to Tom's offer?
 - A. She rejects
 - B. She objects
 - C. She accepts if it's hard for Tom
 - D. She accepts if Tom doesn't mind
3. When do you think that ride happens?
 - A. After the schedule is confirmed
 - B. After she books the flight
 - C. Before she books the flight
 - D. Before Tom goes to airport

The following dialogue is for question number 4-6

Andy: I heard there will be a concert tonight. Would you like to go with me?

Cindy: I'm afraid I cannot.

Andy: Why? I think you really love the band.

Cindy: Yes, I do. But I have many works at home.

Andy: Let me help you, then.

Cindy: (4) _____

Andy: Never mind. That's what friend should do.

4. What should Cindy say?
 - A. I am fine, thank you
 - B. Don't worry
 - C. I really appreciate your help
 - D. I don't need your help
5. Why did Cindy reject Andy's invite?
 - A. She doesn't like the band
 - B. She doesn't want to go to concert
 - C. She has many tasks to do
 - D. She loves the band
6. What do you think the kind of help Andy will do?
 - A. Pick Cindy up at her house
 - B. Listen to the music together at her house
 - C. Make her works disappear
 - D. Do part of her tasks
7. Ella: Mom, do you need some help? You look so busy this morning.
Mom: Of course, dear. I need another pair of hands to wash the dish.

The underlined sentence expresses

- A. Accepting help
- B. Refusing help
- C. Offering help
- D. Looking for something

Complete the following dialogue by dragging these sentences below to the blank in the dialogue.

May I help you?	you just need to wait for 45 minutes
I will buy the bus ticket, then.	How long will it take from this bus station?
It depends on what your final destination is	

Context: Tania works at a bus agent located at Arjoso terminal. A stranger is walking approaching her bringing a suitcase.

- TANIA:** Hello, Sir. (8) _____ Where is your destination?
- STRANGER:** Yes. I need to go to Jakarta. (9) _____ Is this Arjoso station?
- TANIA:** Yes. This is Arjoso bus station. It takes about 22 hours from here to Jakarta.
- STRANGER:** What time will it leave?
- TANIA:** It will leave at 02.30 p.m. So, (10) _____.
- STRANGER:** Do I have to change buses after arriving in Jakarta?
- TANIA:** (11) _____. After arriving in Lebak Bulus Terminal, you have a lot of options to reach your final destination. You can get in a 'Trans Jakarta' bus, bajaj, taxi as well as ojek. You can ask the bus driver there.
- STRANGER:** Thank you. (12) _____.
- TANIA:** Wait a moment, please, I'll process it quickly.
- STRANGER:** Okay

Rita Avre works in an electrical shop in South Africa. Listen to three conversations and determine whether each number is being spoken in conversation A or B or C.

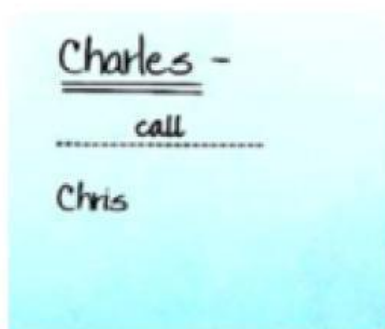
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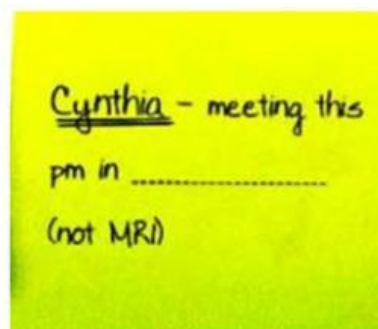
Five colleagues give Rita messages to pass on. Listen and complete her notes.

Audio:

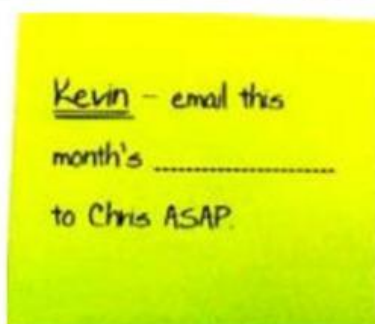
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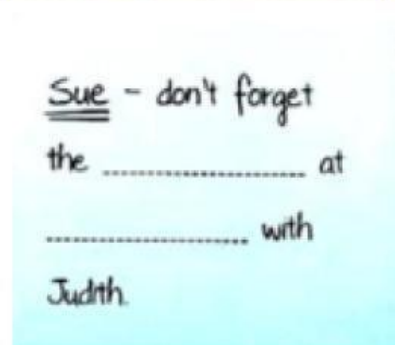
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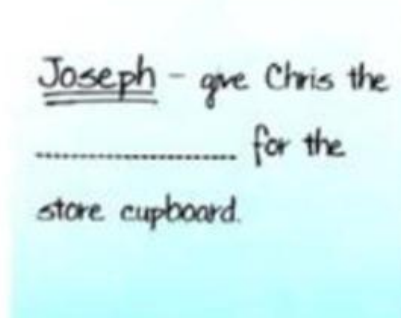
18.



19.



20.



Imagine you are at work. Listen to five managers give you some instructions. What does each person want you to do? Complete the missing information.

Audio:

To do

21. A. Send To Helen. Tell her there's a Next Tuesday ...
22. B. David Green. Ask him to send the
23. C. Ask Bod if he can
24. D. Email at Ask him to come to next week's
25. E. Make of the Clarkson file by

True or False: Give a thick (✓) to an expression in the right chamber

EXPRESSION	OFFER	REQUEST	ACCEPT	DECLINE
That's very kind of you				
Shall I ...?				
I wonder if you could ...				
How can I assist you?				
Let me ...				
A little help here, please.				
Please don't bother				
Would you help me for a second?				
Lend me a hand with this, will you?				
May I help you?				
Can you lend me a hand?				
I wonder if you could ...				
Would you like me to ...?				
What if I ...?				
Do you want me to ...?				
Thanks, if you don't mind				
Thanks for the offer, but...				
Sure				
I'm good, thanks				