

## 1 Look at the hotel bill. Then answer the questions.

Mr. Philip Paul  
11 Rue Ravignan  
Place Emil Goudeau  
75018 Paris, France  
CLUB ONE MEMBER # PP2139

ROOM 1631  
ARRIVAL 09/14  
DEPARTURE 09/16  
TIME 15:52

**NOVA  
HOTEL**

DATE	REFERENCE	DESCRIPTION	AMOUNT
9/14	13:13	Local Call	Free (Club One member)
9/14	08:32	Overseas Call	40.34
9/14	3036	Internet access	Free (Club One member)
9/14	2765	Laundry	36.00
9/14		Room 1631	179.00
9/14	3036	Internet access	Free (Club One member)
9/14	2762	Room Service	18.92
9/15	2762	Room Service	26.45
9/15	09:52	Local Call	Free (Club One member)
9/15	428	Photocopies	Free (Club One member)
9/15	3036	Internet access	Free (Club One member)
9/15	758	Local Fax	Free (Club One member)
9/15		Room 1631	179.00
9/15	09562	Airport Shuttle	30.00
BALANCE			509.71
VAT 7.00%			35.68
TOTAL INCLUDING VAT			545.39

1. What date did Mr. Paul check in? \_\_\_\_\_
2. How much did he pay for phone calls, faxes, and Internet service? \_\_\_\_\_
3. How many nights did Mr. Paul stay at the hotel? \_\_\_\_\_
4. What is the total amount of the hotel bill? \_\_\_\_\_

## 2 Check the hotel services that Mr. Paul used at the Nova Hotel, according to the hotel bill.



- 3 Which services are important to these hotel guests? Read what each person says and write the hotel service on the line.



I like to have breakfast in my room before I get dressed for the day.

1. \_\_\_\_\_



I like to work out for an hour in the gym every day before breakfast.

2. \_\_\_\_\_



I have a very important meeting in the morning. I can't oversleep!

3. \_\_\_\_\_



I check e-mail and work on my laptop in the evening.

4. \_\_\_\_\_



I would rather swim for exercise than lift weights.

5. \_\_\_\_\_



I don't want to do laundry on my vacation!

6. \_\_\_\_\_

