

LISTENING

A customer is describing a problem. Are these statements true or false? Listen and check the correct answer.

	TRUE	FALSE
1. They are in a jewelry store.		
2. The man bought a toy for his grandson.		
3. The toy had a missing part.		
4. The man wants his money back.		
5. The man cannot get his money back without a receipt.		

VOCABULARY BY TOPICS

SHOPPING



WORD FORMATION

NOUN	VERB	ADJECTIVE	ADVERB
assistant assistance	assist		
centre		central	centrally
	close	closed	
difference	differ	different	differently
		extreme	extremely
feeling	feel		
		perfect	perfectly
sale seller	sell		
shop shopper shopping	shop		

VOCABULARY PRACTICE

1. Fill in the blanks with correct form of the words in BOLD.

- Please ask the _____ if you need any help.
- You might walk _____ in those huge boots.
- I will ask the _____ what the price is.
- I've got a really good _____ about this shopping trip.
- We are located _____, right in the heart of the shopping district.
- There is something in this department store for every _____.
- They fit you _____!
- These shoes are two _____ sizes - one is bigger than the other!

ASSIST
DIFFER
SELL
FEEL
CENTRE
SHOP
PERFECT
DIFFER

2. Arrange the letters to form complete words, fill in the following sentences.

- Hello, do you need any _____.
- You can only get a refund at our _____ office.
- Unfortunately, we were too late and the shop was _____.
- Is this car for _____?
- What's the _____, just choose one and buy it.
- _____ is my favourite activity!

STASICENSA
RETLANC
LEDSCO
LESA
CEFFIDRENE
PHONSIGP

