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3 Ordering

Listening

1 18 Listen to this voice mail message and complete the notes.

SKATEBOARDS 4 U

Phone call from

Name: Ben Phone number: 00 44

Message: Customer needs some skateboard parts. Please call him back.

2 19 Listen and correct the mistakes in these names and numbers.

write: *55*; say: *iive five* or *double 5*.
write: *0*; say: *zero* or *oh*.

1	Abdel Monem Waheed 00 202 47832
2	José Fernandez Luis 00 34 912 838 990
3	Adel Al-Mansour 00 971 2 605 8843
4	Nikolay Kuznetsov 00 7 495 900 22 77

Speaking

3 Work in pairs. Choose words from this unit (e.g. *screwdriver*) and dictate them to your partner.

4 Work in pairs. Leave phone messages.

Student A. Turn to page 112.

Student B:

1 Leave phone messages for Student A. Use the business cards below. Spell out the name of the person and the company.

Example:
Hello. This is John West. That's W-E-S-T. Manager of Kesko. That's K-E-S-K-O. My phone number is 00 44 1224 867 4490. Please call me back.







2 Change roles. Listen to Student A and make notes like this:

Call from John West, Manager
Company: Kesko
Phone number: 00 44 1224 867 4490
Please call him back.

LIVEWORKSHEETS